



Year-End Report & Dashboard Summary

Presented by

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ISK Administrator of Operations

Presentation Outline

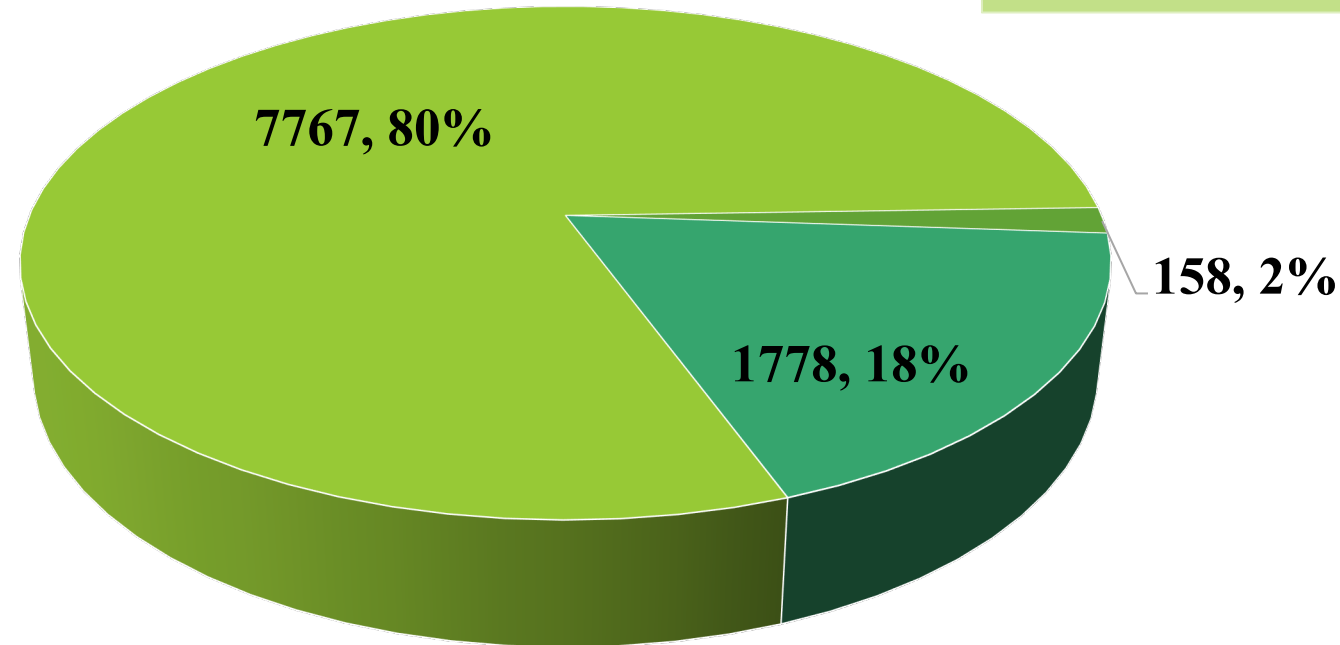
- Section 1: Demographics of who ISK serves
- Section 2: Satisfaction Surveys
- Section 3: Performance Indicators
- Section 4: Dashboard Performance and Outcomes

WHO WE SERVE

Fiscal Year 2022-2023 Demographics

Total Persons Served: 7,925

1,900 individuals were new to the network this fiscal year (never previously served)

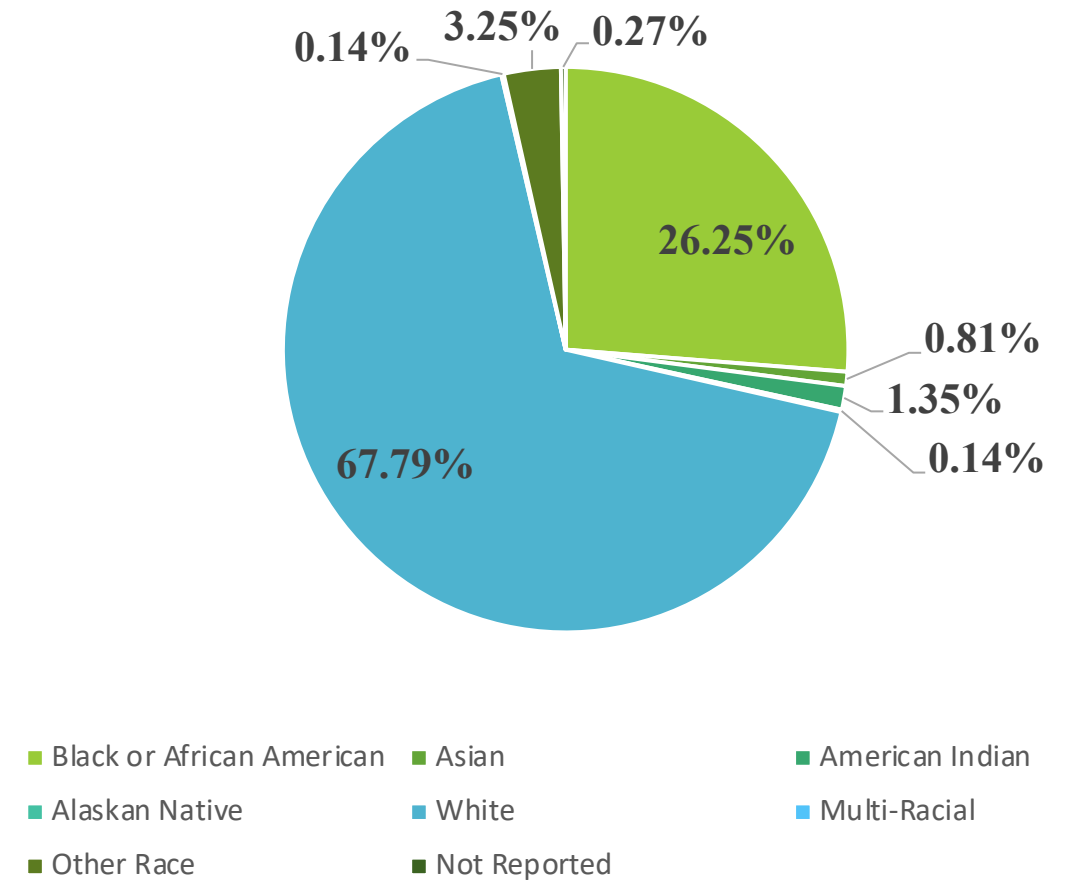
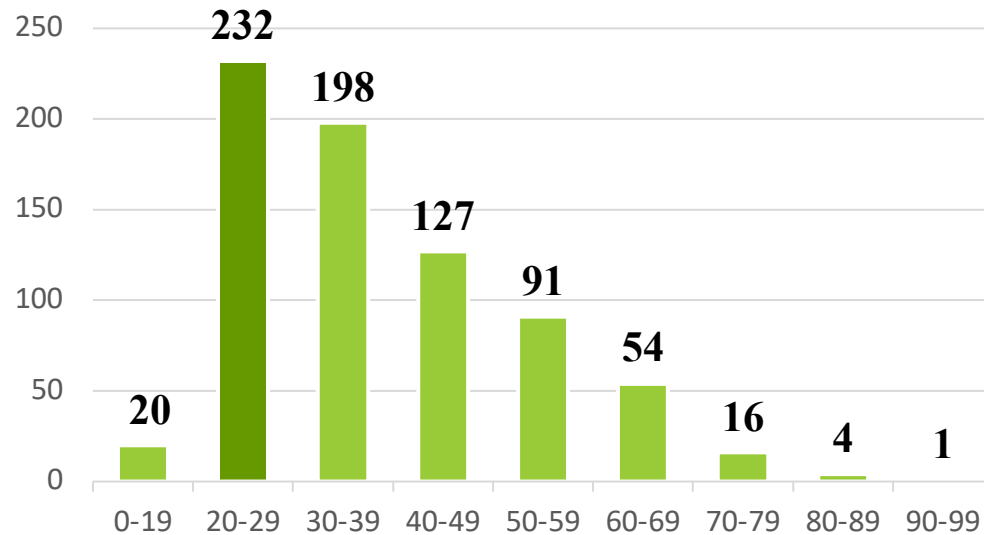


■ ISK Only ■ Provider Network Only ■ Both ISK and Provider Network

Behavioral Health Urgent Care and Access Center (UCAC)

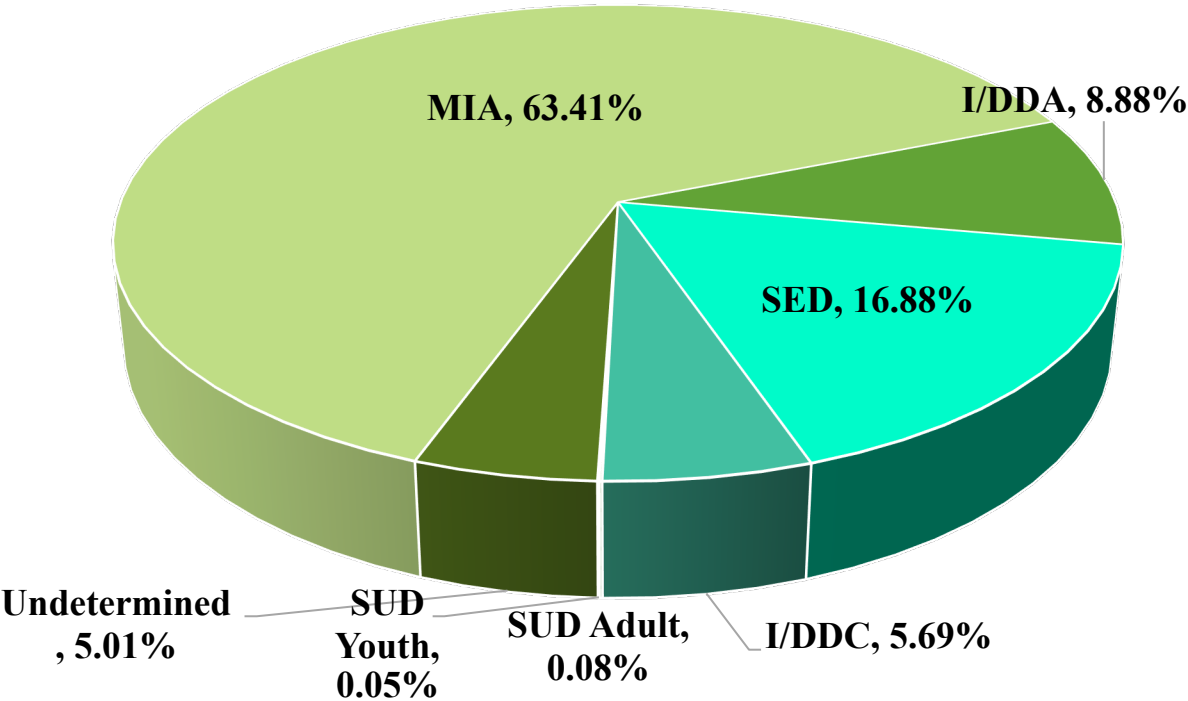
7/10/2023-9/30/2023

Behavioral Health Urgent Care and Access Center (UCAC)

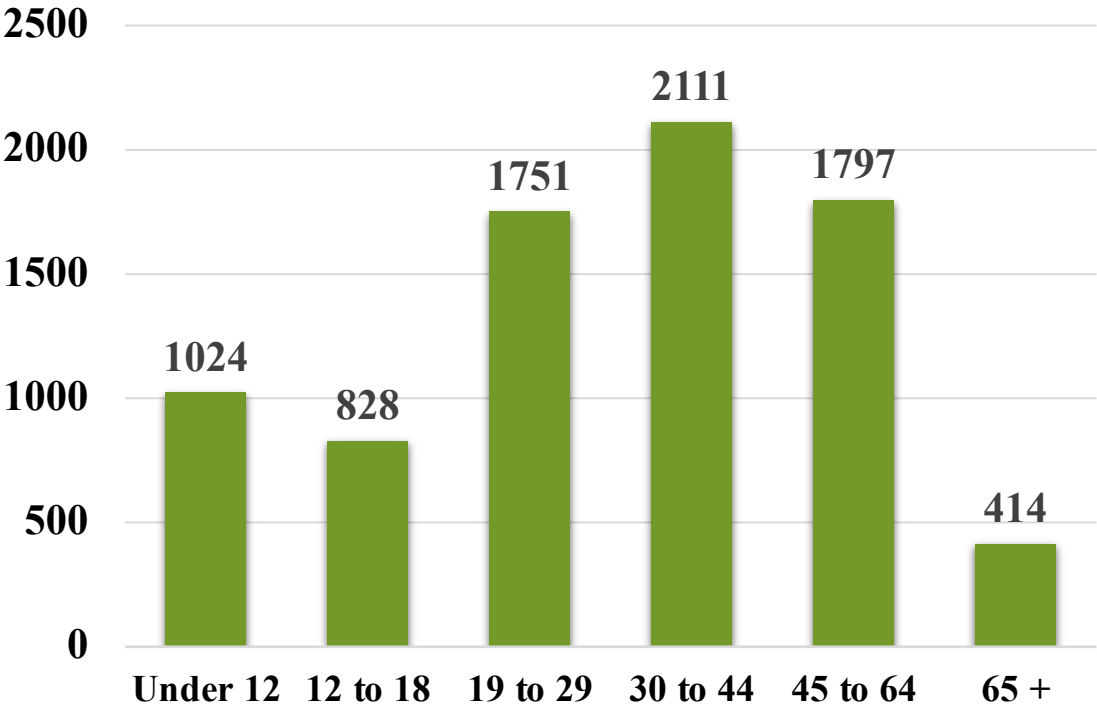


Total Persons Served: 7,925

ISK Persons Served by Population

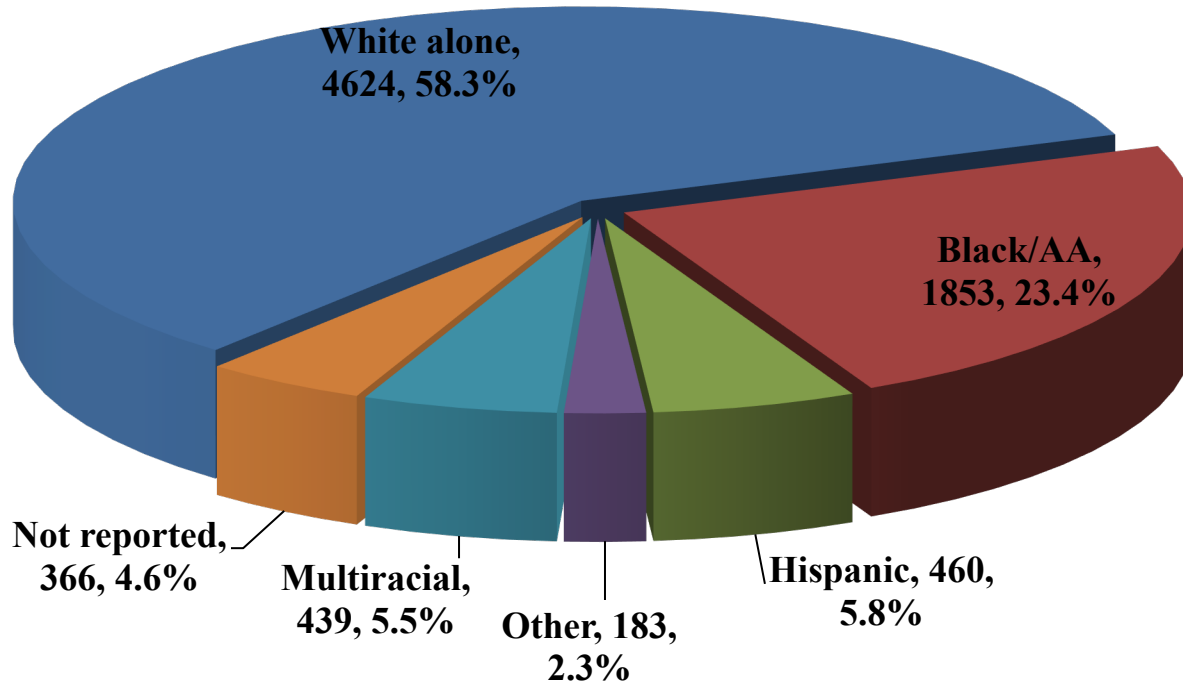


ISK Persons Served by Age Group

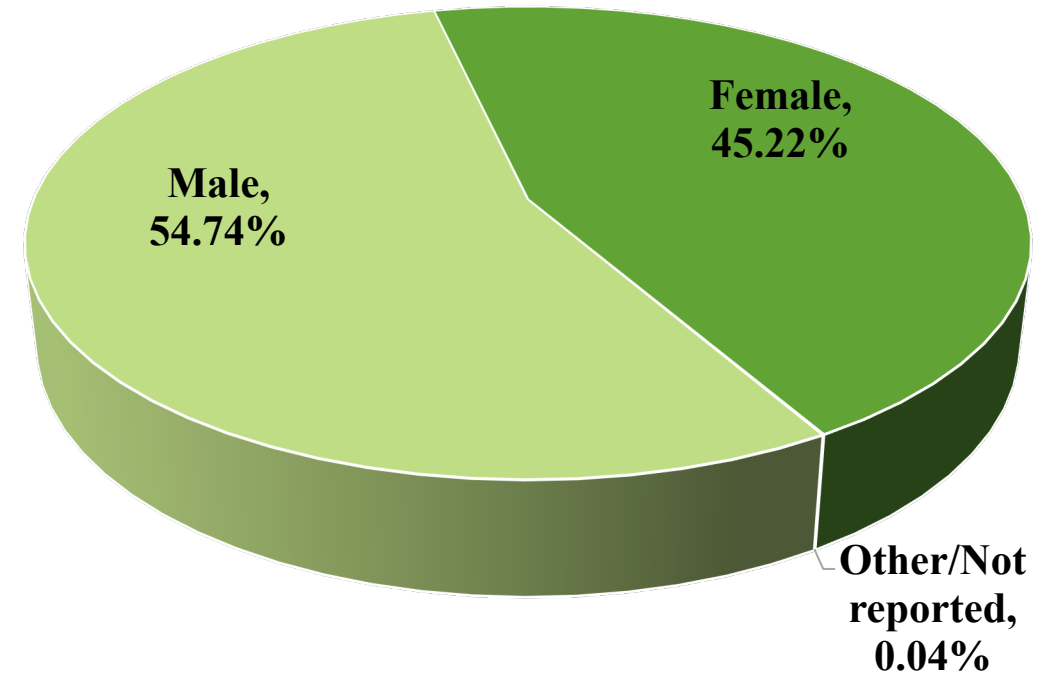


Total Persons Served: 7,925

ISK Persons Served by Population



ISK Persons Served by Gender



ISK Mental / Behavioral Health Diagnoses

MI / SUD Adults	Count of Persons Served	% of Total Population
Substance Use Disorders	1,780	38.75%
Major Depressive Disorders	1,887	41.08%
PTSD and Trauma	1,419	30.89%
Bipolar Disorder	1,137	24.76%
Schizophrenia / Psychotic Disorders	1,114	24.25%
Anxiety Disorders	1,225	26.67%
Total Service Population	4,593	

SED Youth	Count of Persons Served	% of Total Population
PTSD and Trauma	575	52.01%
Major Depressive Disorders	379	34.33%
ADHD	406	36.78%
Anxiety Disorders	271	24.55%
Substance Use Disorders	53	4.80%
Bipolar Disorder	19	1.72%
Autism/Pervasive Developmental Disorder	43	3.89%
Total Service Population	1,104	

ISK Mental / Behavioral Health Diagnoses (cont'd)

IDD Adults	Count of Persons Served	% of Total Population
Mild Intellectual Disability	337	48.00%
Moderate ID	202	28.77%
Severe/Profound ID	92	13.11%
Autism/Pervasive Development Disorder	193	27.49%
Chromosomal Abnormality	51	7.26%
Cerebral Palsy	48	6.84%
Anxiety Disorders	151	21.51%

IDD Adults	Count of Persons Served	% of Total Population
ADHD	109	15.53%
Major Depressive Disorder	112	15.96%
Schizophrenia / Psychotic Disorders	67	9.54%
PTSD and Trauma	62	8.83%
Bipolar Disorder	54	7.69%
Sleep Disorder	22	3.13%
Total Service Population	702	

ISK Mental / Behavioral Health Diagnoses (cont'd)

IDD Youth	Count of Persons Served	% of Total Population
Autism/Pervasive Development Disorder	226	50.22%
Mild Intellectual Disability	53	11.78%
Moderate ID	14	3.11%
Severe / Profound ID	8	1.78%
ADHD	80	17.78%
Anxiety Disorders	26	4.44%
PTSD and Trauma	39	8.67%
Major Depressive Disorder	17	3.77%
Total Service Population	450	

ISK Health Indicators

Self-Reported Tobacco Use	Count of Persons Served	% of Total Population
MI Adults with tobacco screen	3,814	
Positive tobacco use indicated	1,914	50.18%
DD Adults with tobacco screen	528	
Positive tobacco use indicated	38	7.20%
Youth with tobacco screen	974	
Positive tobacco use indicated	75	7.70%

Self-Reported Alcohol Use	Count of Clients	% of Total Population
Adults with alcohol screen	4,019	
Positive alcohol use indicated	1,065	26.50%
Youth with alcohol screen	1,346	
Positive alcohol use indicated	20	1.49%



Satisfaction Surveys

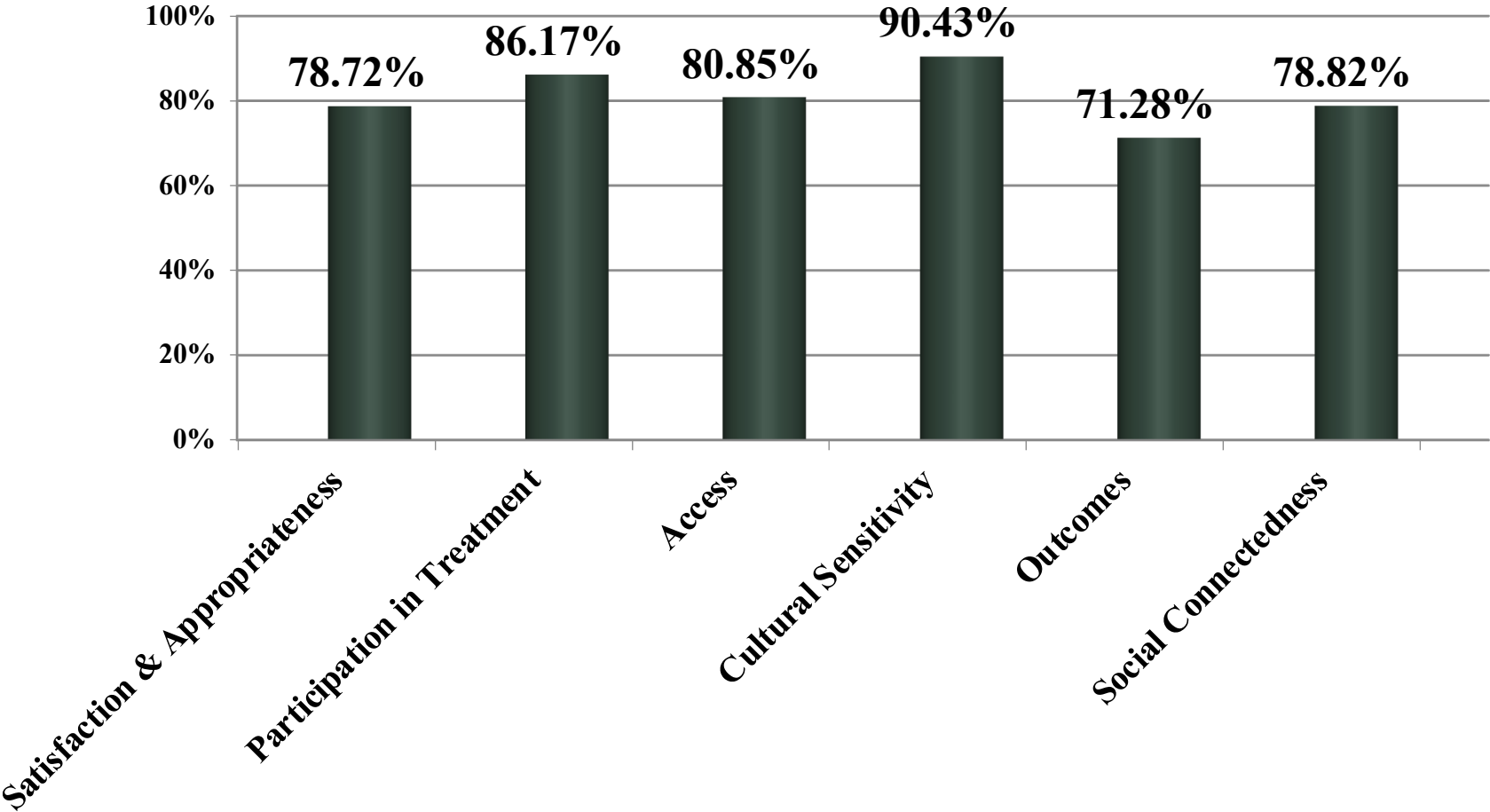
Fiscal Year 2022-2023

Youth Services Survey (YSS)

Mental Health Statistics Improvement Plan (MHSIP)

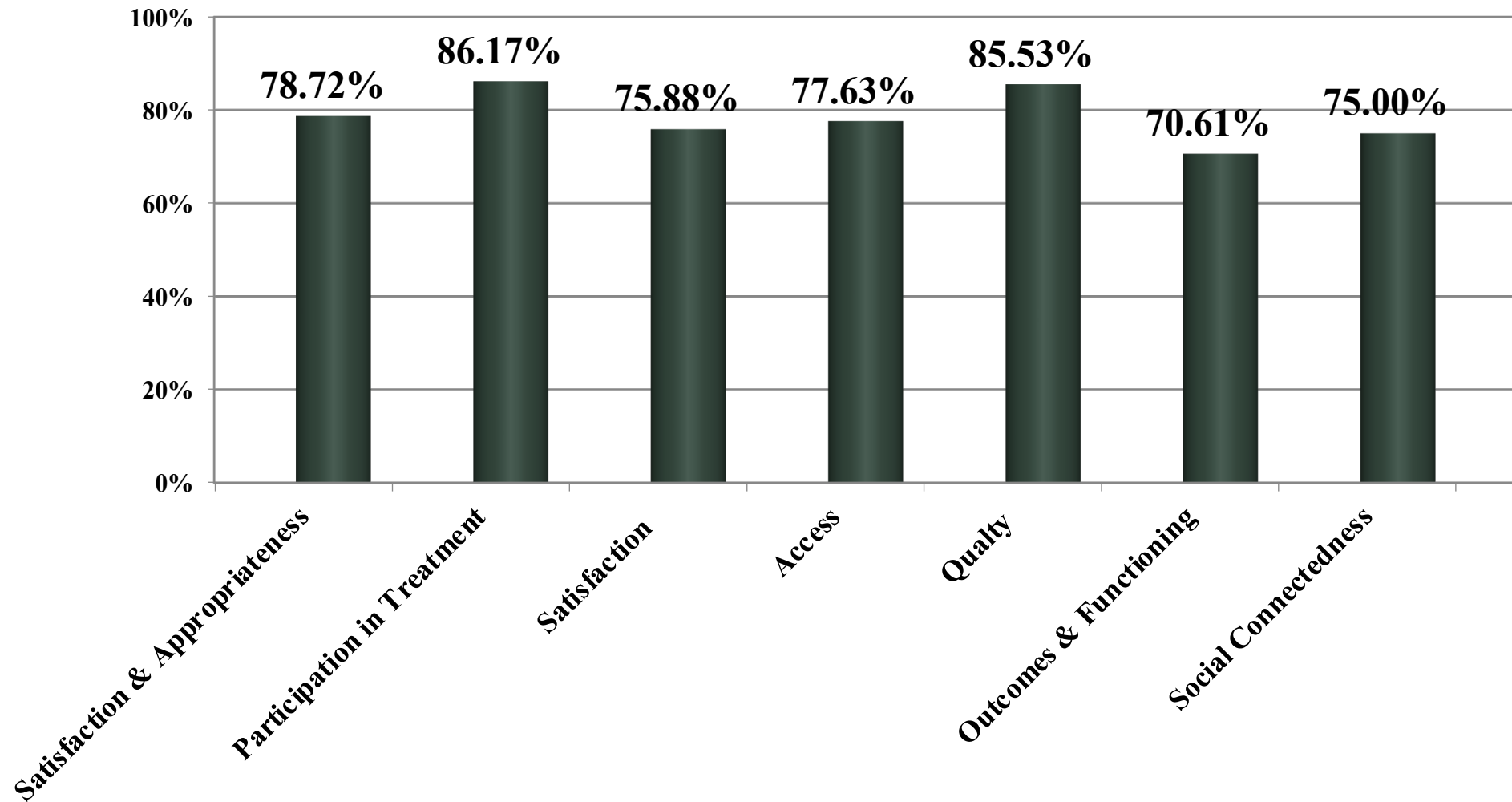
Satisfaction Survey of Persons Served

YSS



Satisfaction Survey of Persons Served

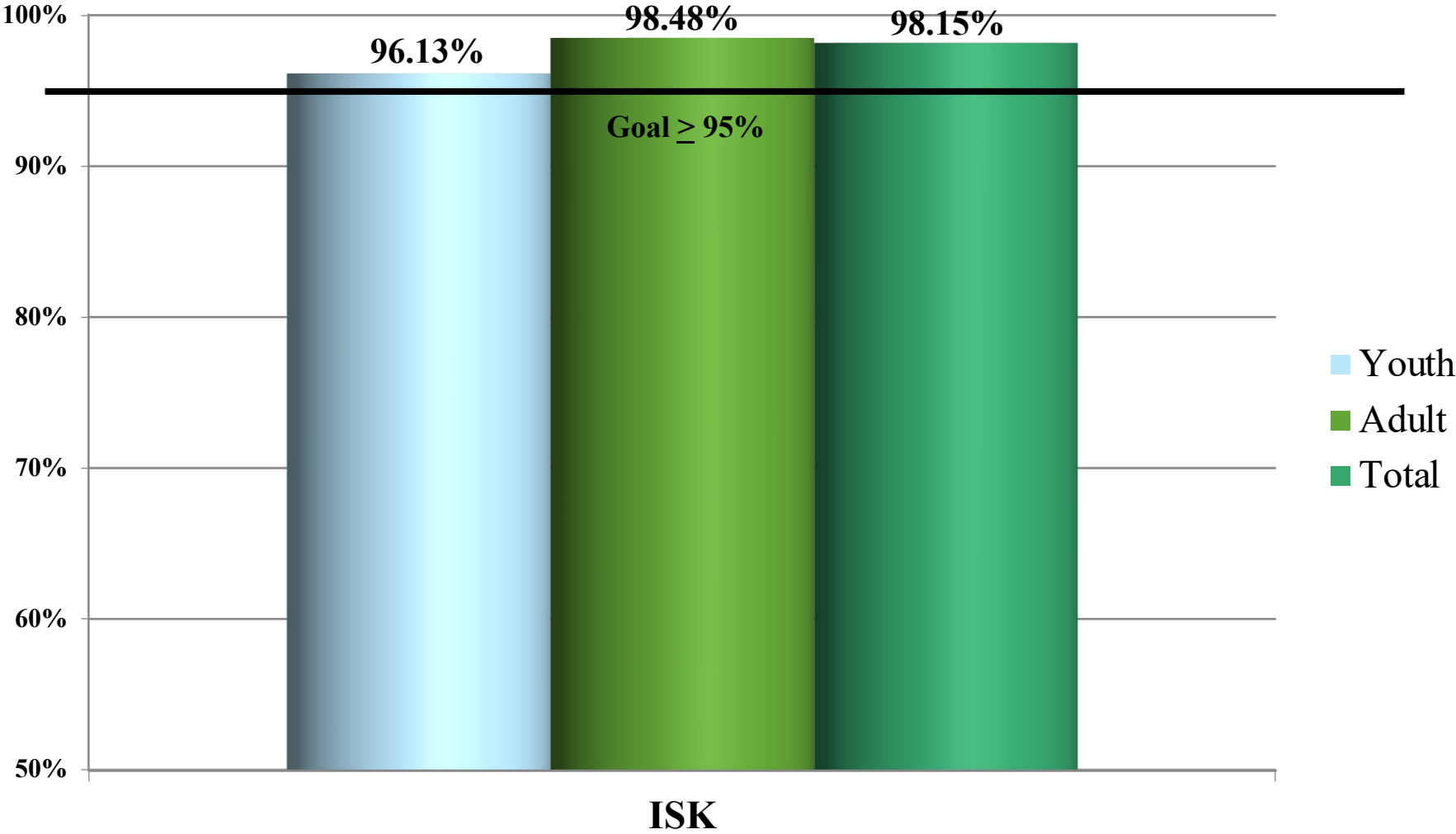
MHSIP



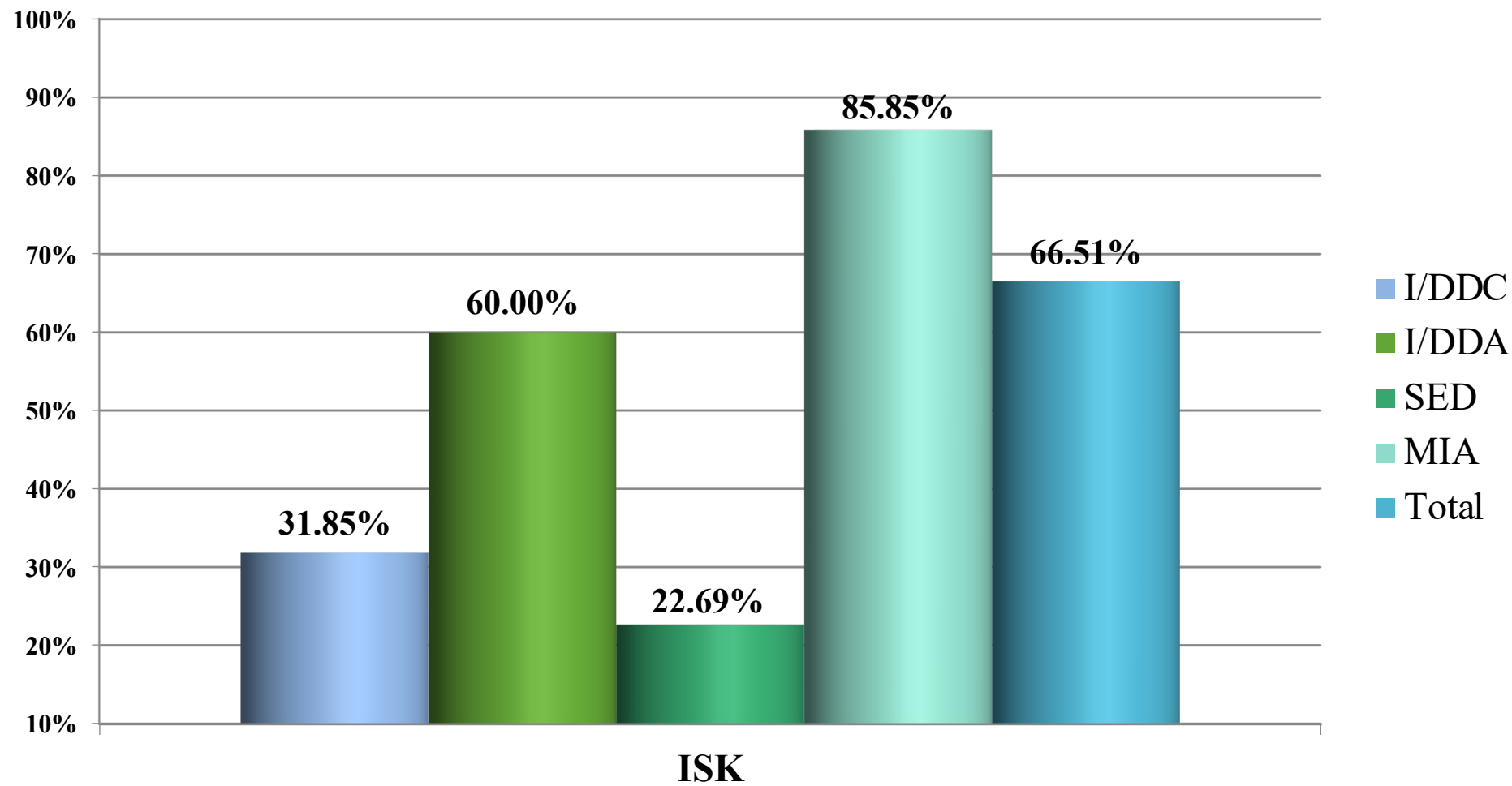
Performance Indicators

Michigan Mission-Based Performance Indicator System (MMBPIS)

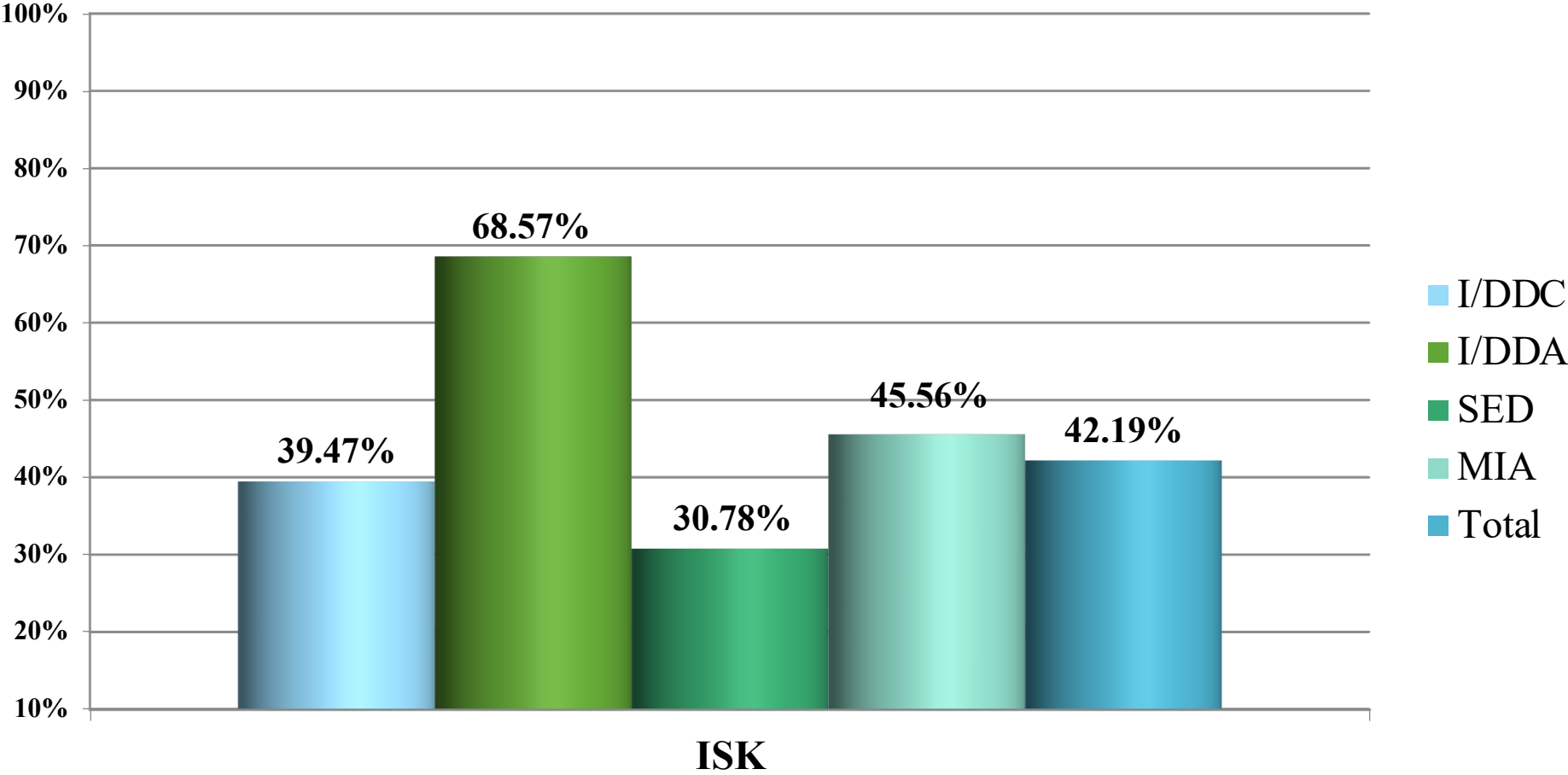
Persons receiving a Pre-Admission Screening for Psychiatric Inpatient Care for whom the disposition was completed within 3 hours



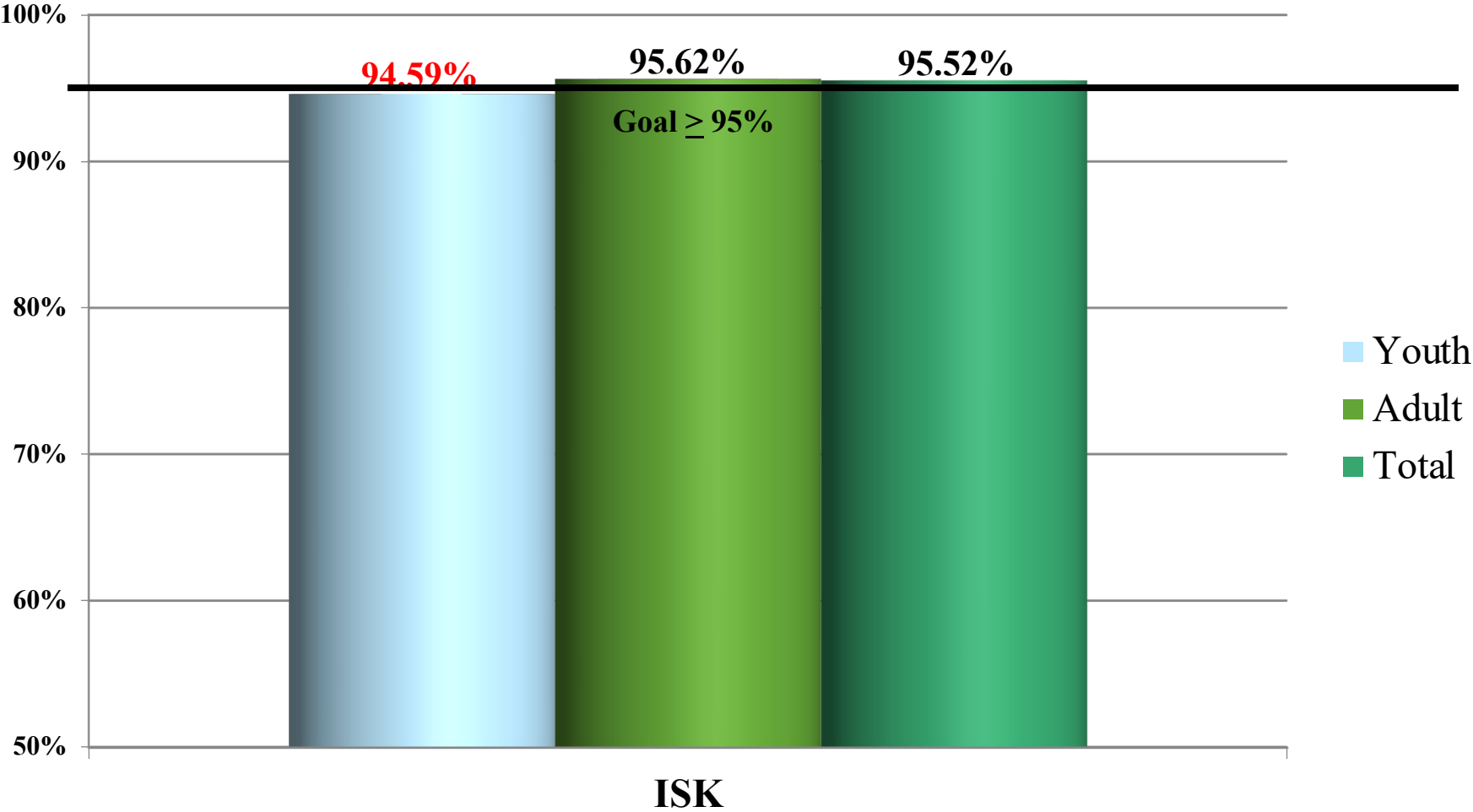
**New persons receiving a completed Biopsychosocial Assessment
within 14 calendar days of a non-emergency request for service**



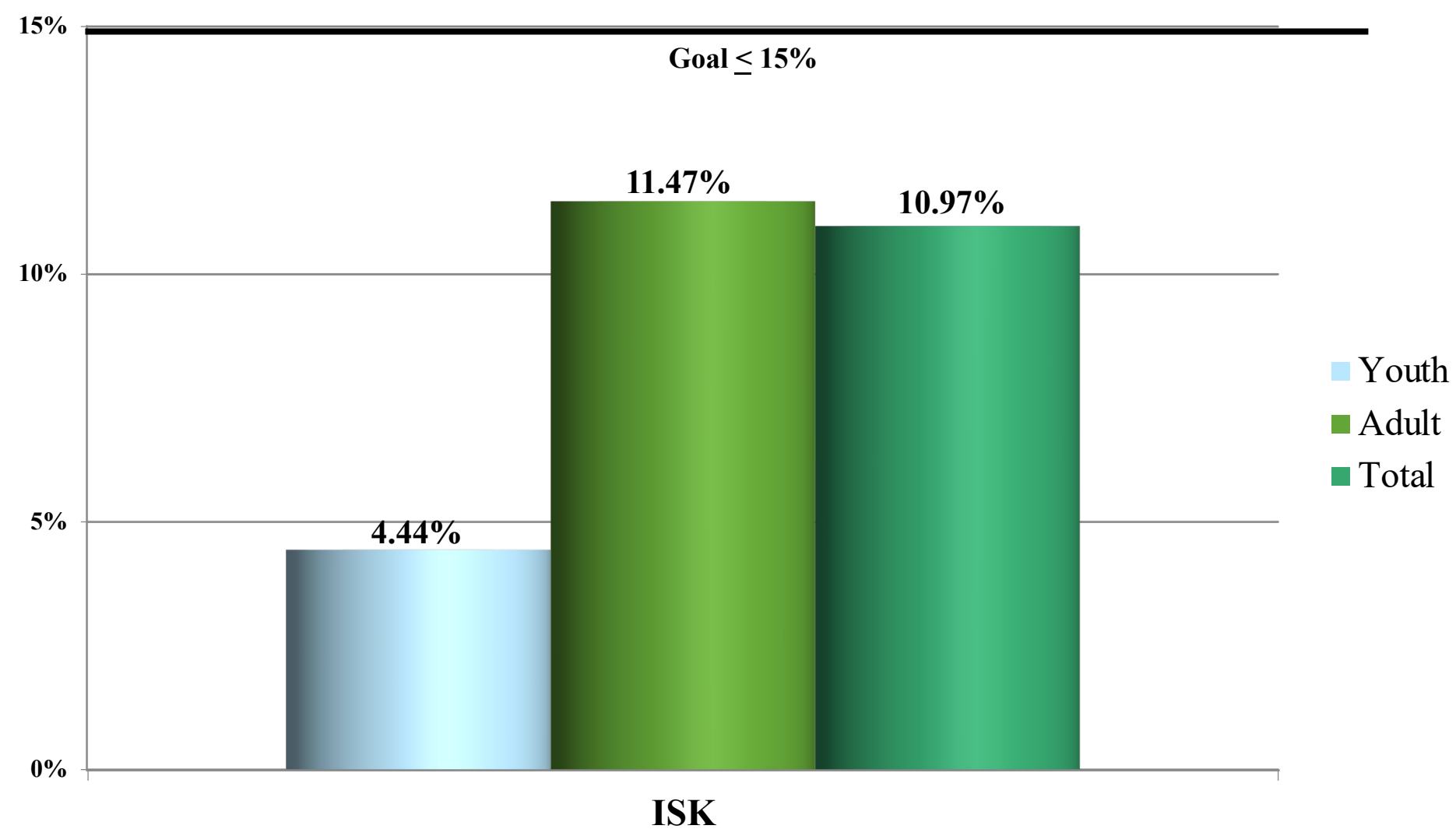
**New persons starting any needed on-going service
within 14 days of completing a non-emergent Biopsychosocial
Assessment**



Persons discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days



Persons readmitted to an Inpatient Psychiatric Units within 30 calendar days of discharge from a Psychiatric Inpatient Unit



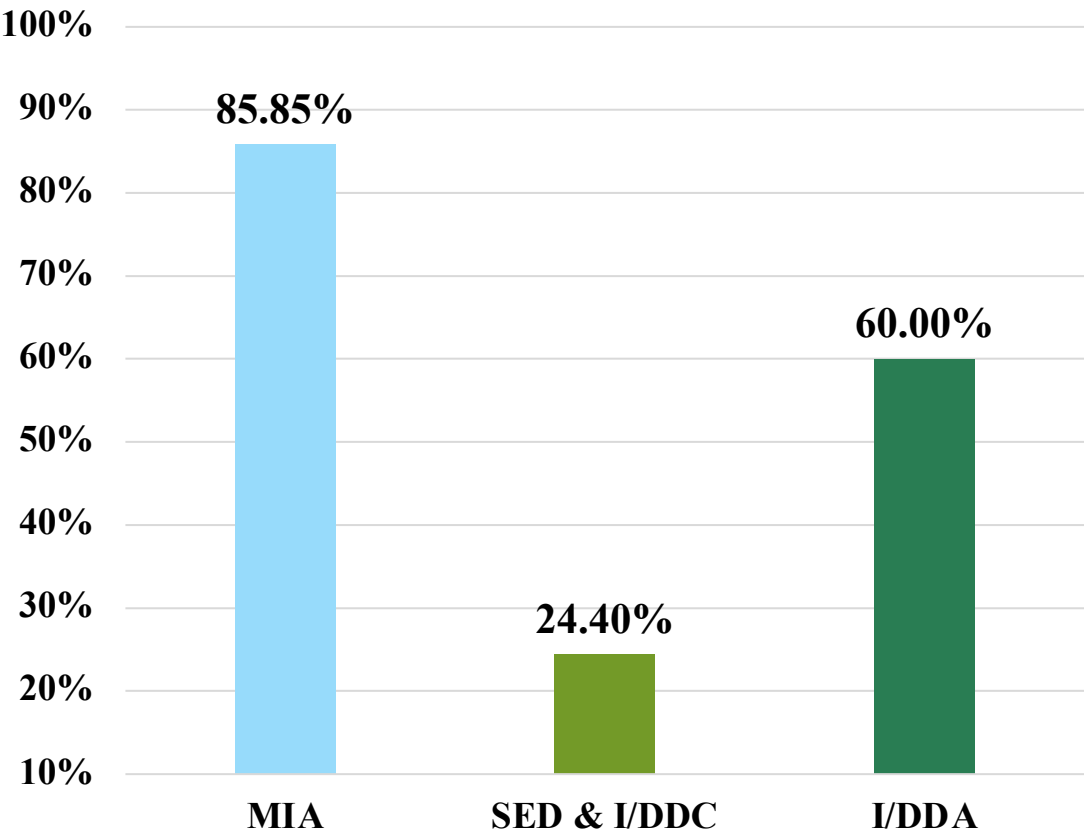


Dashboard Performance and Outcomes

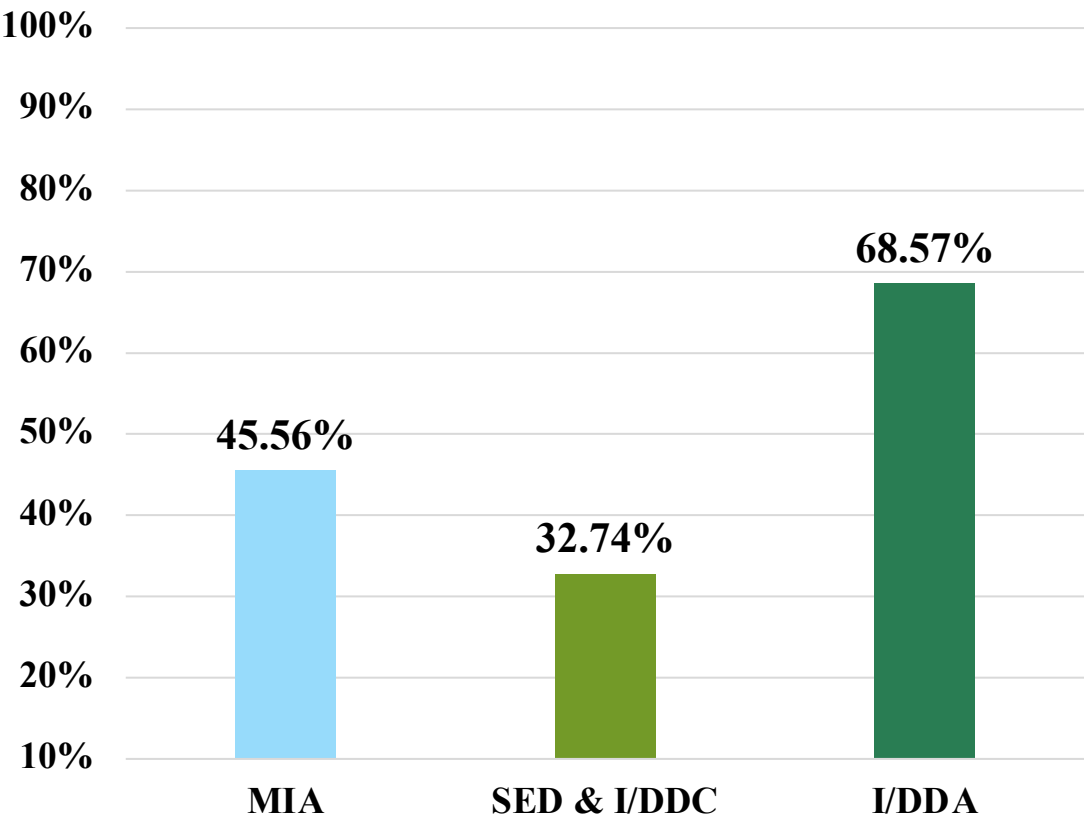
Fiscal Year 2022-2023

Dashboard Performance and Outcomes

New persons receiving a completed Biopsychosocial Assessment within 14 calendar days of a non-emergency request for service

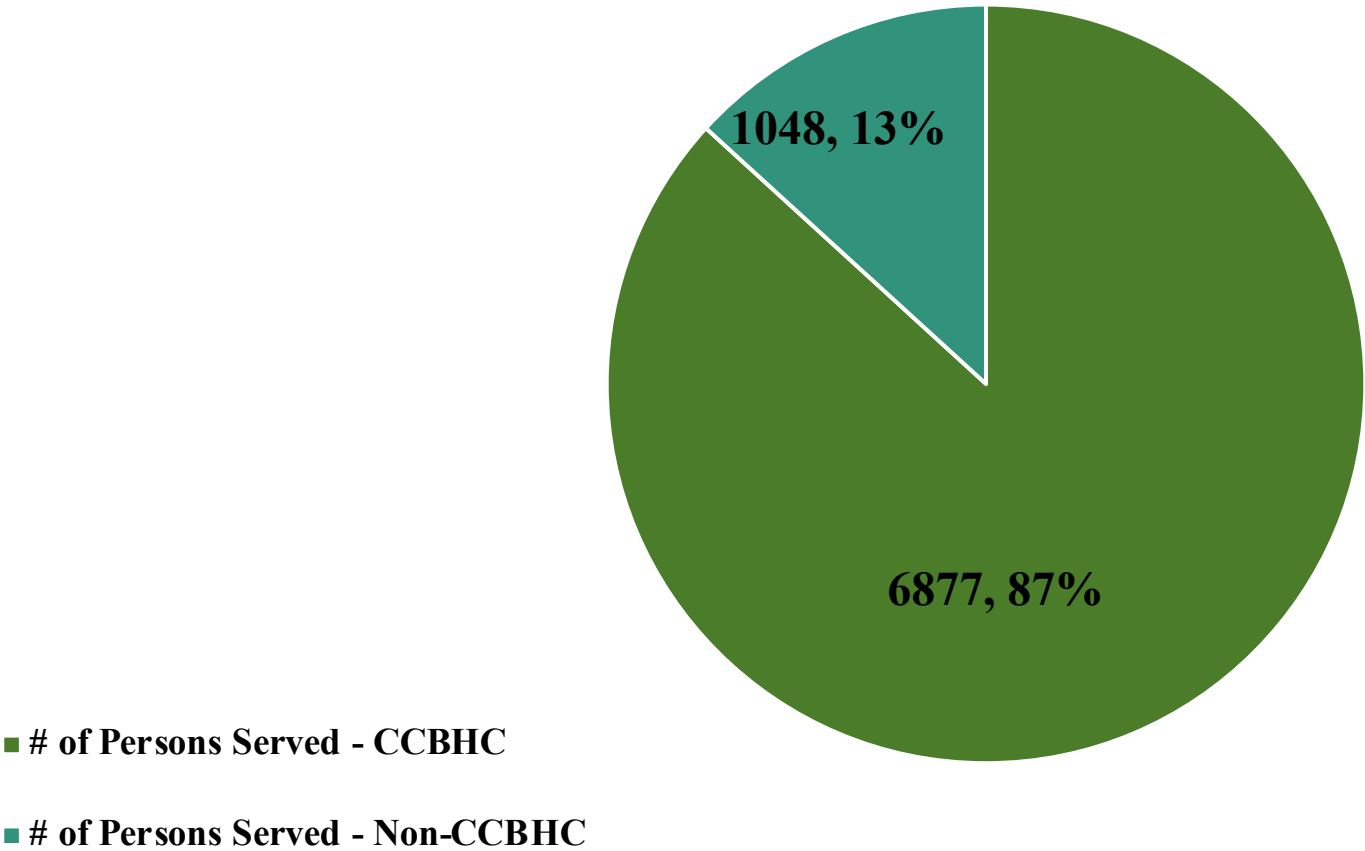


New persons starting any needed on-going service within 14 days of completing a non-emergent Biopsychosocial Assessment



Dashboard Performance and Outcomes

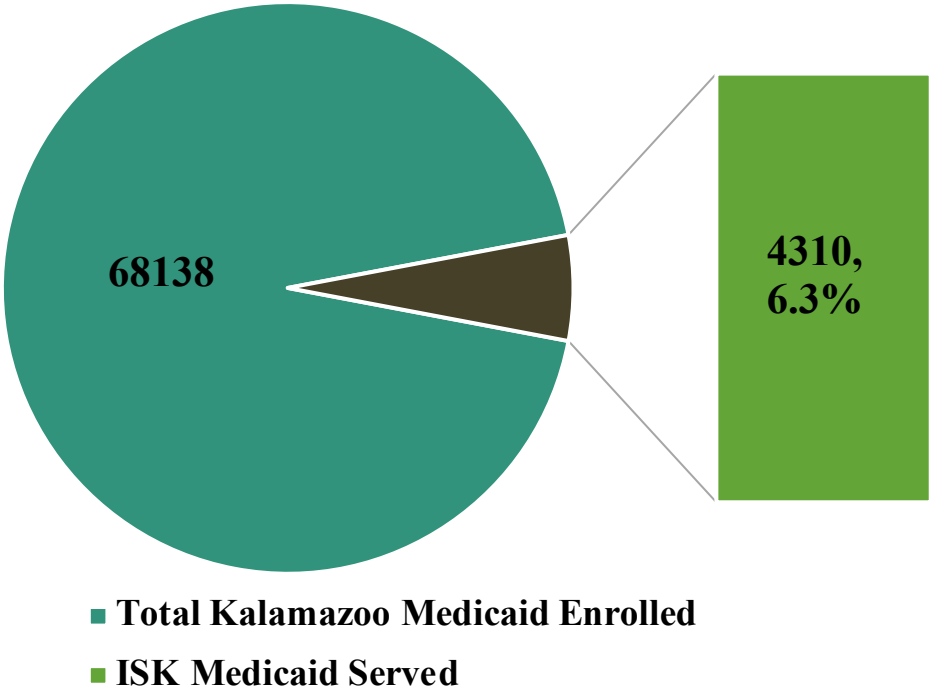
**Number Served
By Funding Source
N = 7925**



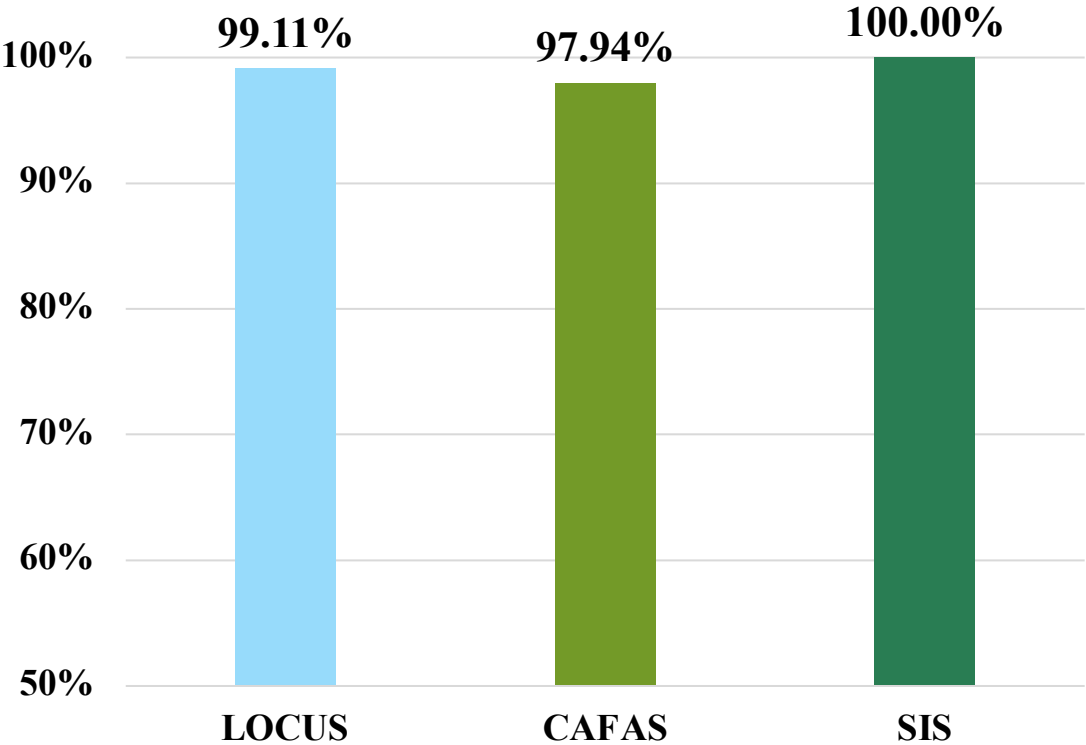
Note: some individuals served may change ISK funding source during year and would be represented in both areas

Dashboard Performance and Outcomes

ISK Penetration Rate
(FY22/23)

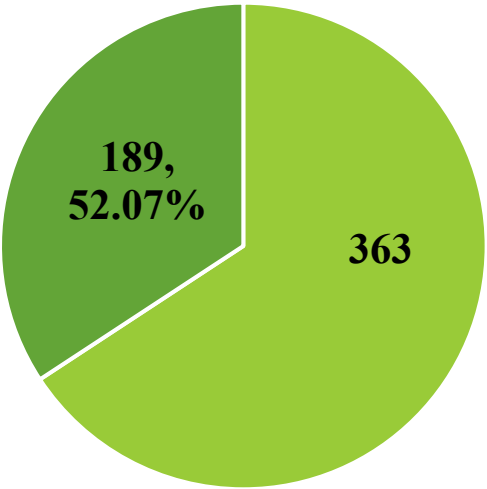


Standardized Assessment Compliance



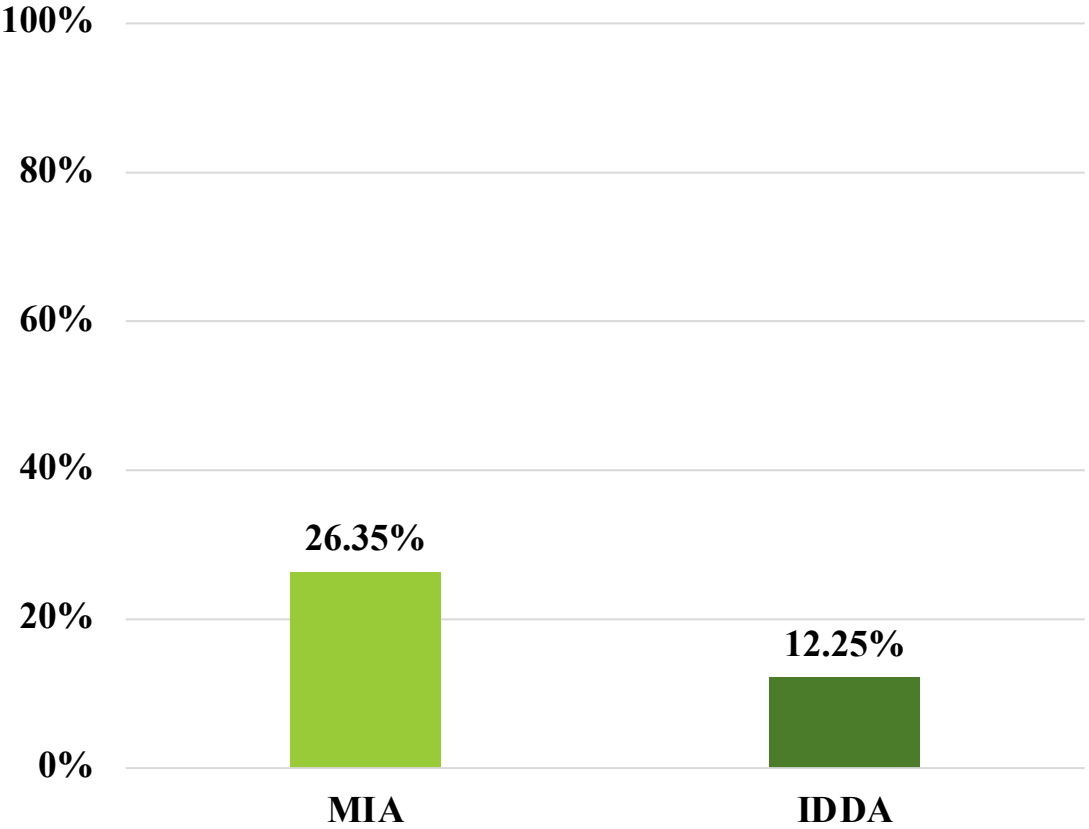
Dashboard Performance and Outcomes

Children with Serious Emotional Disturbance (SED) with Significant Improvement
N=552

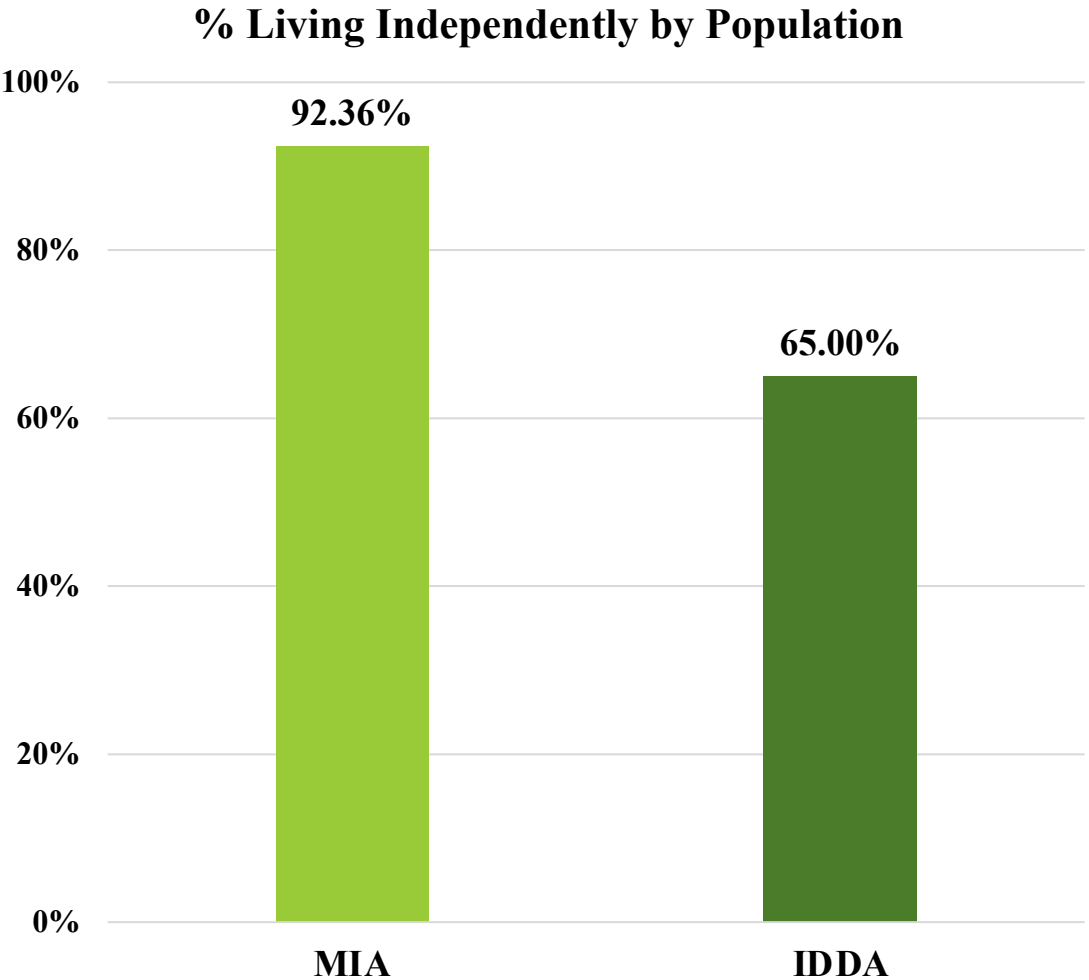
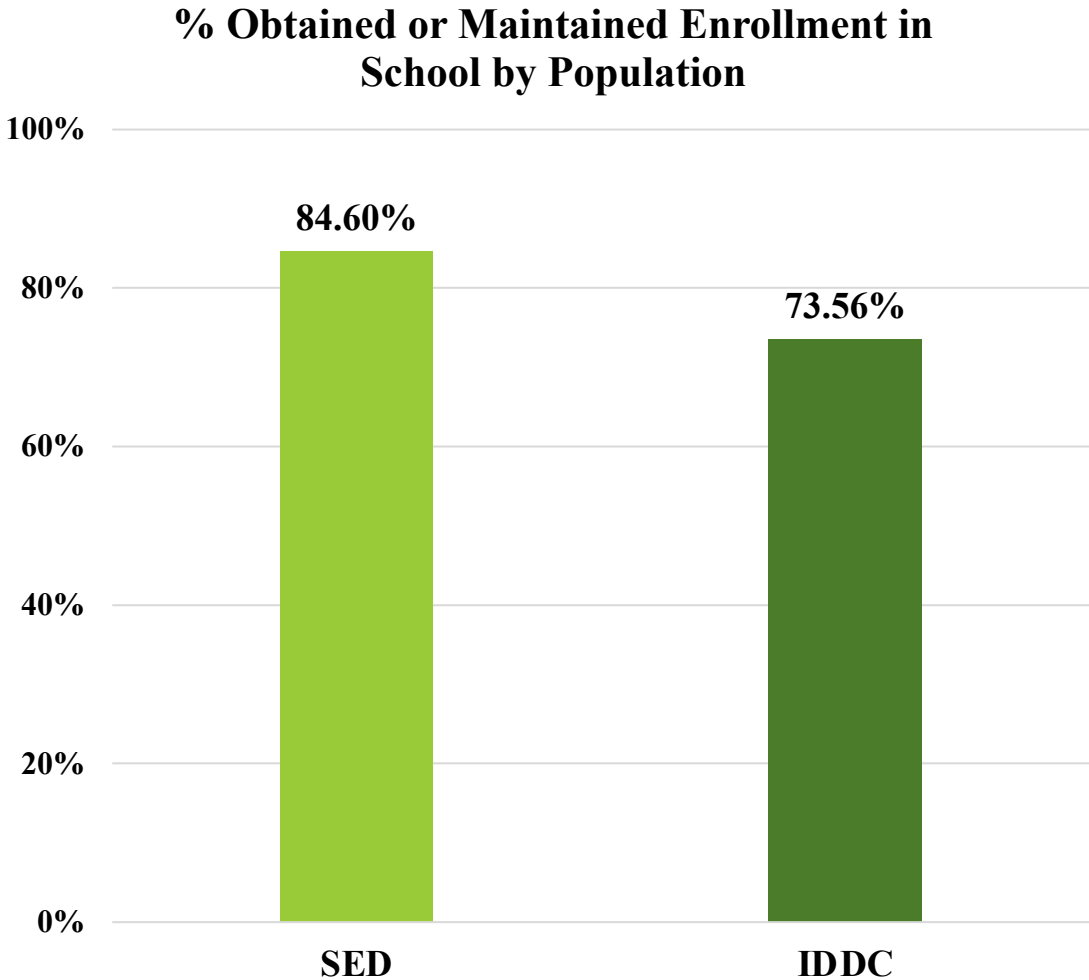


- # of SED Discharged
- % with Significant Improvement (20 points or more) in CAFAS from Intake to Discharge

% Served who Obtained or Maintained Competitive Employment

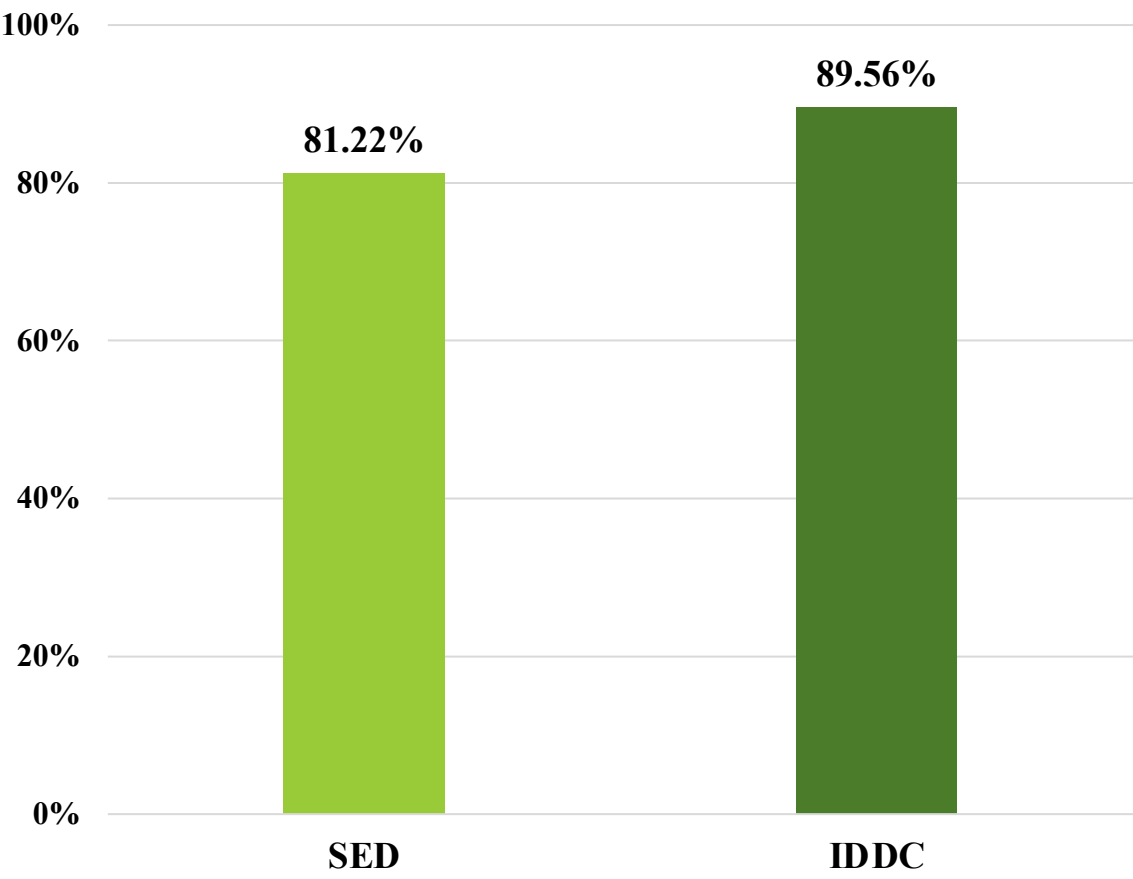


Dashboard Performance and Outcomes



Dashboard Performance and Outcomes

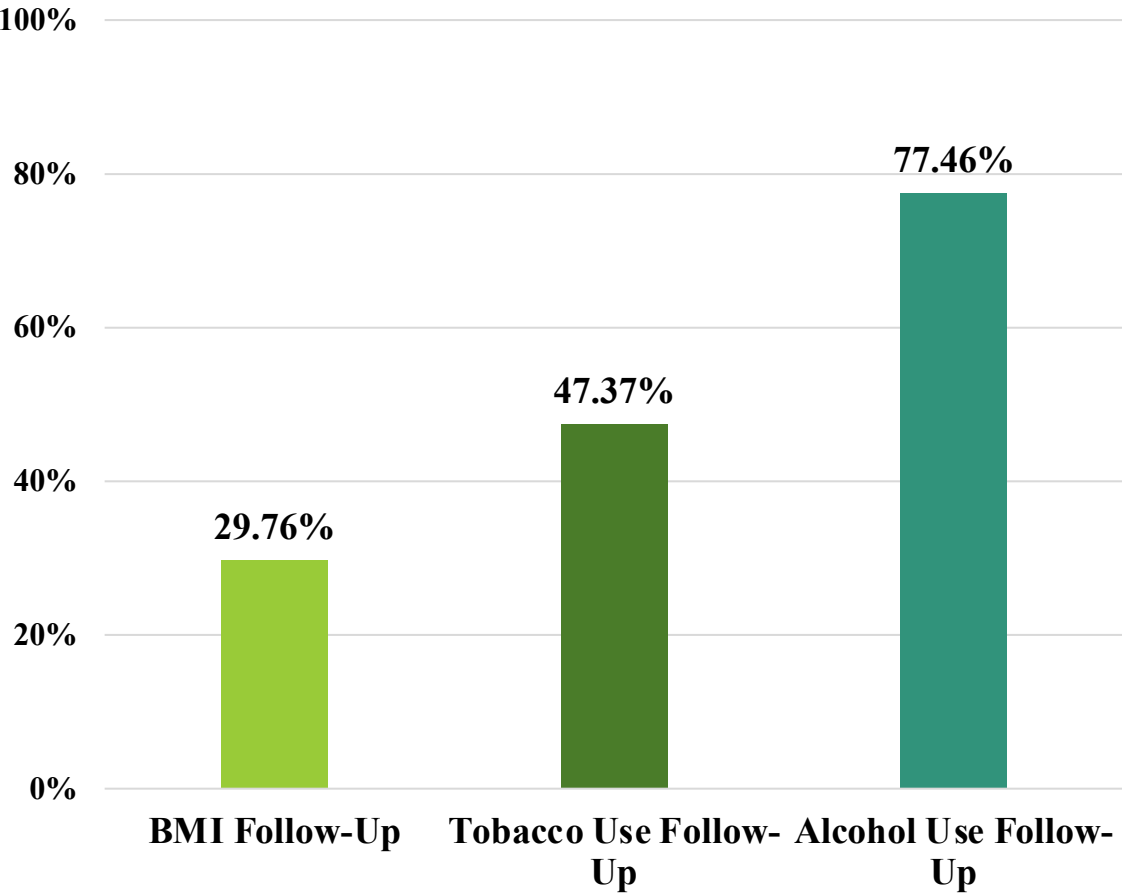
% Living with Family by Population



# of individuals in Self-Determination arrangements (MIA)	6
# of individuals in Self-Determination arrangements with Fiscal Intermediary (I/DDA)	198
# of individuals in Choice Voucher arrangements (I/DDC)	133
# of individuals in Peer Directed Services	561
# of individuals in Peer Mentor Services (I/DDA)	5
# of individuals in Youth Peer or Parent Support Partner Services (SED)	55
# of individuals in Youth Peer or Parent Support Partner Services (I/DDC)	2

Dashboard Performance and Outcomes

CCBHC Compliance Screening & Follow-Up Care



% Served without Criminal Involvement
N=6465

