

Residential Opportunities Inc.

- Established in 1978
- Non-profit 501(c)3 organization that provides services to children and adults with diagnoses of intellectual and developmental disabilities.
- Supporting individuals to live meaningful, healthy and independent life in their homes and/or communities for which they live.
- Service areas: Kalamazoo, Portage and Galesburg

GUIDING PRINCIPLES

Mission:

 ROI partners with children and adults with disabilities and their families so they may live more meaningful, healthy, and independent lives in their homes and communities.

Vision:

 ROI will be recognized as the regional provider of choice for people with disabilities and a model of excellence for improving quality-of-life outcomes.



CORE VALUES

- We place the needs of the individuals we serve as our highest priority.
- We recognize and celebrate the diversity of all people and treat everyone with dignity and respect.
 - We encourage the individuals we serve to pursue their goals, dreams, and desires.
 - We recognize, promote, and advocate that individuals have the right and responsibility to make choices in the decisions that affect their lives.
- We welcome and facilitate the involvement of families and friends as an integral part of the lives of the individuals we serve.

- We are passionate about our work and dedicated to the individuals we serve and the agency we represent.
- We strive to recruit and retain a talented and committed workforce dedicated to our Mission, Vision, and Core Values.
 - We support each other in our personal goals for growth, development, health, and wellness.
- We are responsible stewards of our resources.
- We seek opportunities to both cultivate and collaborate with community resources in order to benefit those we serve.



- CARF Accredited
- 8 Supportive Living locations
- 17 Licensed Homes
- 2 Licensed Child Caring Institutions
- 2 Outpatient Clinics
- 392 FTE



PROGRAM SERVICES

- Adult Foster Care
 - 17 Locations
- Supportive Living
 - 8 Locations
- Autism Services
 - 4 Locations (1 Kalamazoo; 2 Portage; 1 Galesburg)
- Affordable Housing
 - 21 buildings/ 77 Units
- Representative Payee Services220 People Served



Services Provided 2021-2022

Days of Service

Specialized Residential: 39,055

Supportive Living: 16,080

Intensive Service: 3,166

Skilled Building: 1,440

• Outpatient: 4,113

Additional Program Services:

Affordable Housing Representative Payee

People Served

106

44

• 13

9

• 73

123

201

Total Served: 569



A little something to brag about

- Ensuring individuals we serve maintain healthy active lifestyles
 - 240 Daily wellness goals
 - 5527 Home and Community based wellness activities
 - 59 Consumers participated in volunteer activities
 - 4087 Community integration activities



Getting the job done

- 920,165 Medications passed annually
- 99.99% Medications passed w/accuracy
- 2750 Medical appointments completed
- 228,384 Meals prepared annually
- 91,970 Special diet meals prepared annually



Fun Things

- Annual Big Trip(s)
- Small Trips
- Sporting Events
- Concerts
- Holiday Parties
- Cultural Experiences
- Support Animal



Having a Great Time!!!!



Addressing Community Needs

Expanding Residential Services

- Great Lakes Center For Autism
 - -6 bed expansion@ Portage Rd
 - -New 6 bed Facility-TBD
- Enhanced Behavioral Support
 - -Adult population
 - -Unique model
 - -Current number of locations:1



CHALLENGES

Wages

Staff Recruitment & Retention

Technology



UPCOMING EVENTS/ACTIVITIES

- 2024 Annual Golf Outing-June 7, 2024
- Garden of Remembrance-August 8,2024
- Staff Appreciation Week-September 2024
- Trunk or Treat-October 19, 2024
- Halloween Party-October 25, 2024
- Holiday Party-December



QUESTIONS



