

Case is considered for Reduction, Suspension, Termination of Service(s). This is NOT for:

- Intake/Emergency Mental Health Services/Hospitalization
- Intensive Crisis Stabilization Program
- When decision is made and Notice provided as part of the IPOS, such as the annual plan or through plan addendums
- When an Individual Served requests change and ABD is signed at time of request

Primary Case Holder consults with Supervisor and/or Assigned UM Specialist to review, considering:

- No longer meets medical necessity for service(s)
- Lack engagement, with documented consistent attempts to re-engage
- Moving out of County
- When Individual chooses to discontinue services outside of PCP process but is unable to sign at time of decision
- **For Specialized Residential level of care change, consult with ISK Specialized Residential Coordinator**

