



Year-End Report & Dashboard Summary

Presented by
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ISK Administrator of Operations



Presentation Outline

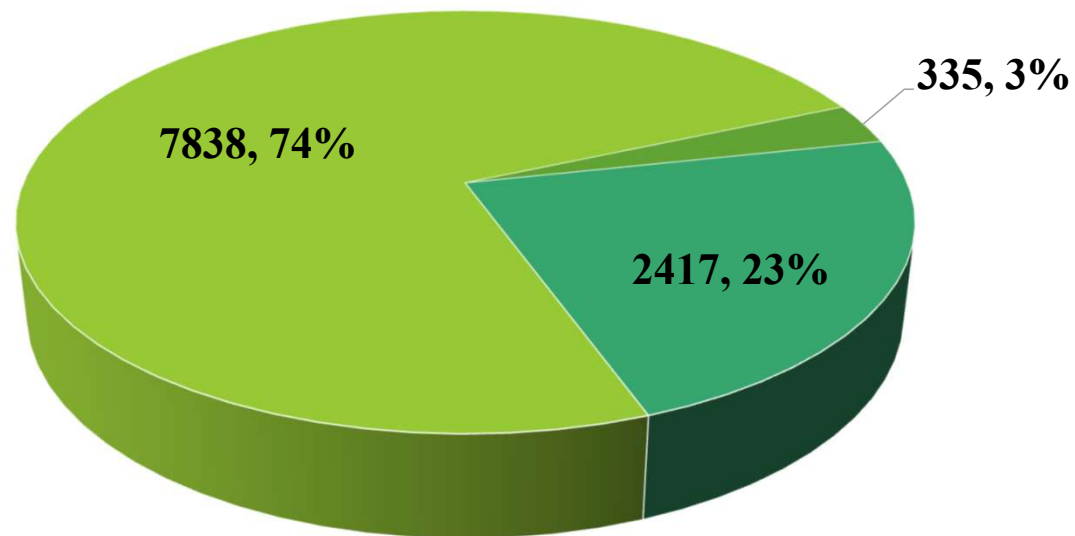
- Section 1: Demographics of who ISK serves
- Section 2: Satisfaction Surveys
- Section 3: Performance Indicators
- Section 4: Dashboard Performance and Outcomes



WHO WE SERVE

Fiscal Year 2021-2022 Demographics

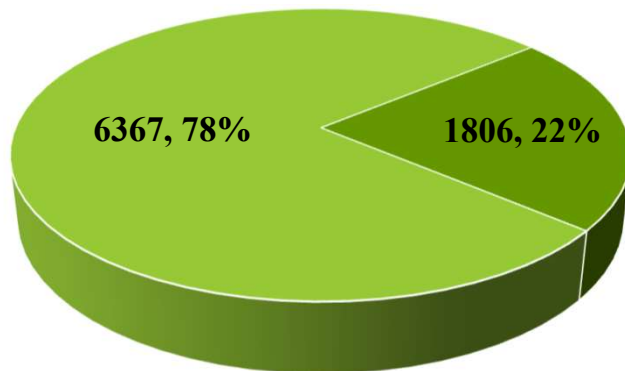
Total Persons Served: 8,173



■ ISK Only ■ Provider Network Only ■ Both ISK and Provider Network

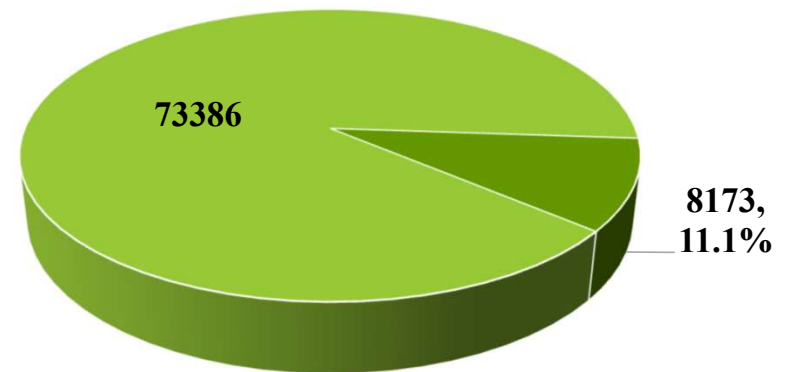
Total Persons Served: 8,173

**ISK Certified Community Behavioral Health
Clinic - Persons Served**



- # of Persons Served - CCBHC
- # of Persons Served - Non-CCBHC

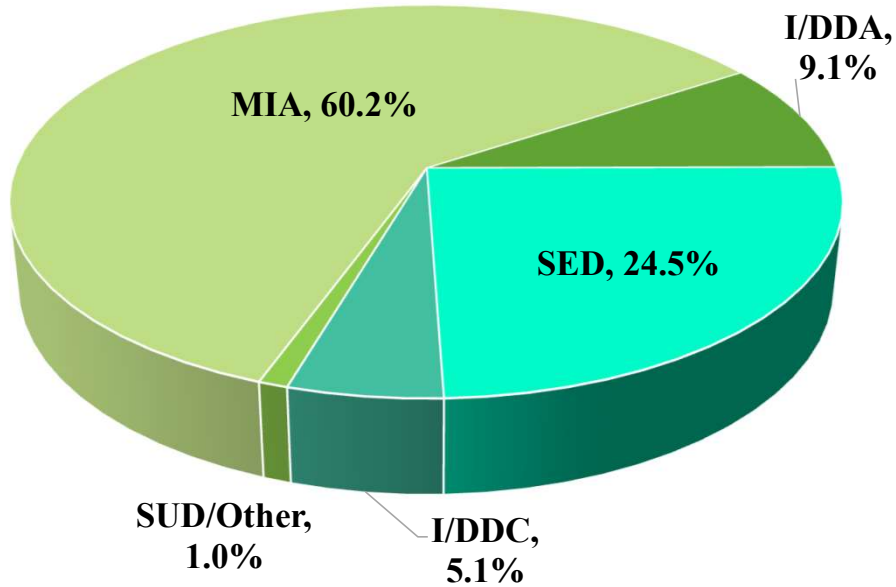
ISK Penetration Rate



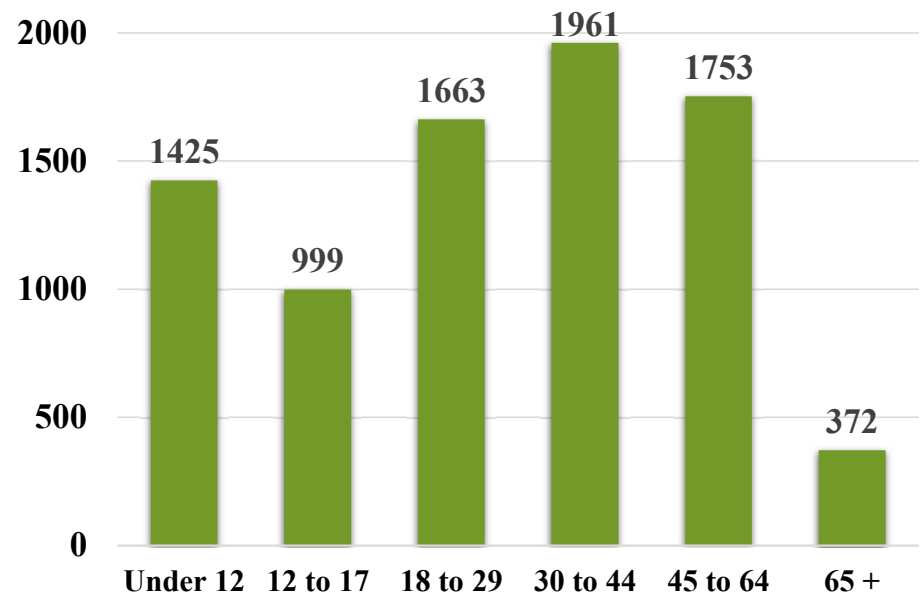
- Total Kalamazoo Medicaid Enrolled
- ISK Medicaid Served

Total Persons Served: 8,173

ISK Persons Served by Population

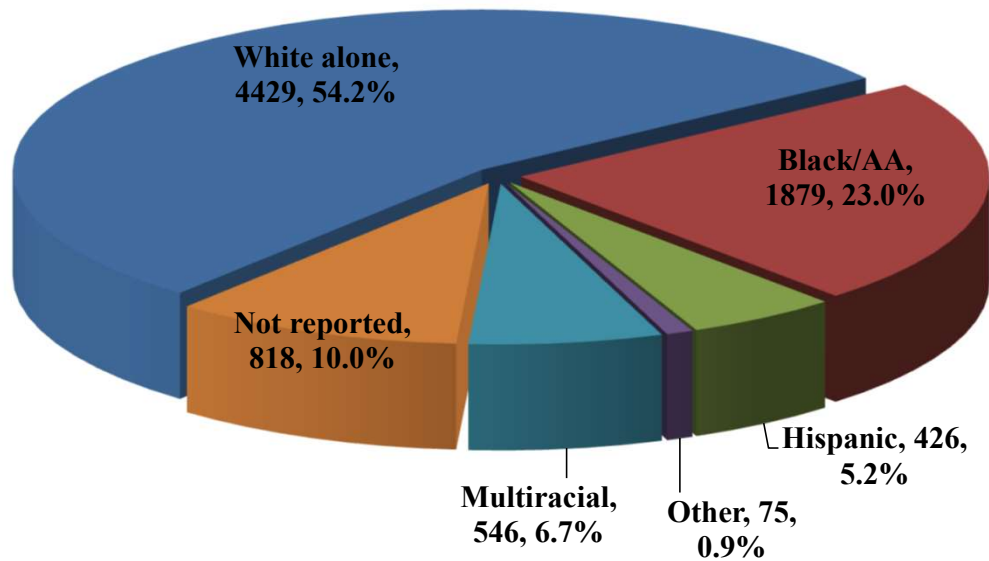


ISK Persons Served by Age Group

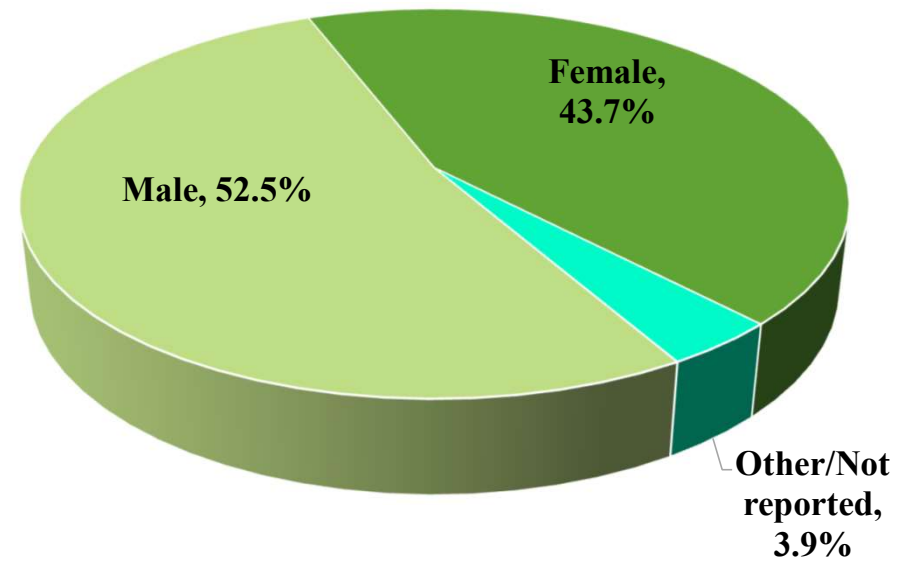


Total Persons Served: 8,173

ISK Persons Served by Population



ISK Persons Served by Gender



ISK Mental / Behavioral Health Diagnoses

MI / SUD Adults	Count of Persons Served	% of Total Population
Substance Use Disorders	2,103	42.03%
Major Depressive Disorders	1,851	36.99%
PTSD and Trauma	1,706	34.09%
Bipolar Disorder	1,265	25.28%
Schizophrenia / Psychotic Disorders	1,294	25.86%
Anxiety Disorders	1,004	20.06%
Total Service Population	5,004	

SED Youth	Count of Persons Served	% of Total Population
PTSD and Trauma	677	33.77%
Major Depressive Disorders	443	22.09%
ADHD	451	22.49%
Anxiety Disorders	309	15.41%
Substance Use Disorders	62	3.09%
Bipolar Disorder	33	1.65%
Schizophrenia / Psychotic Disorders	21	1.05%
Total Service Population	2005	

ISK Mental / Behavioral Health Diagnoses (cont'd)

IDD Adults	Count of Persons Served	% of Total Population
Mild Intellectual Disability	378	50.74%
Moderate ID	239	32.08%
Severe/Profound ID	96	12.89%
Autism/Pervasive Development Disorder	205	27.52%
Chromosomal Abnormality	50	6.71%
Cerebral Palsy	54	7.25%
Anxiety Disorders	115	15.44%

IDD Adults	Count of Persons Served	% of Total Population
ADHD	115	15.44%
Major Depressive Disorder	135	18.12%
Schizophrenia / Psychotic Disorders	86	11.54%
PTSD and Trauma	66	8.86%
Bipolar Disorder	70	9.40%
Substance Use Disorder	18	9.40%
Total Service Population	745	

ISK Mental / Behavioral Health Diagnoses (cont'd)

IDD Youth	Count of Persons Served	% of Total Population
Autism/Pervasive Development Disorder	319	76.13%
Mild Intellectual Disability	50	11.93%
Moderate ID	10	2.39%
Severe / Profound ID	13	3.10%
ADHD	87	20.76%
Anxiety Disorders	33	7.88%
PTSD and Trauma	31	7.40%
Major Depressive Disorder	21	5.01%
Total Service Population	4419	

ISK Health Indicators

Self-Reported Tobacco Use	Count of Persons Served	% of Total Population
MI Adults with tobacco screen	2,553	
Positive tobacco use indicated	1,420	55.62%
DD Adults with tobacco screen	330	
Positive tobacco use indicated	38	11.52%
Youth with tobacco screen	176	
Positive tobacco use indicated	18	10.23%

Self-Reported Alcohol Use	Count of Clients	% of Total Population
Adults with alcohol screen	2250	
Positive alcohol use indicated	1,049	46.62%
Youth with alcohol screen	17	
Positive alcohol use indicated	10	58.82%



Satisfaction Surveys

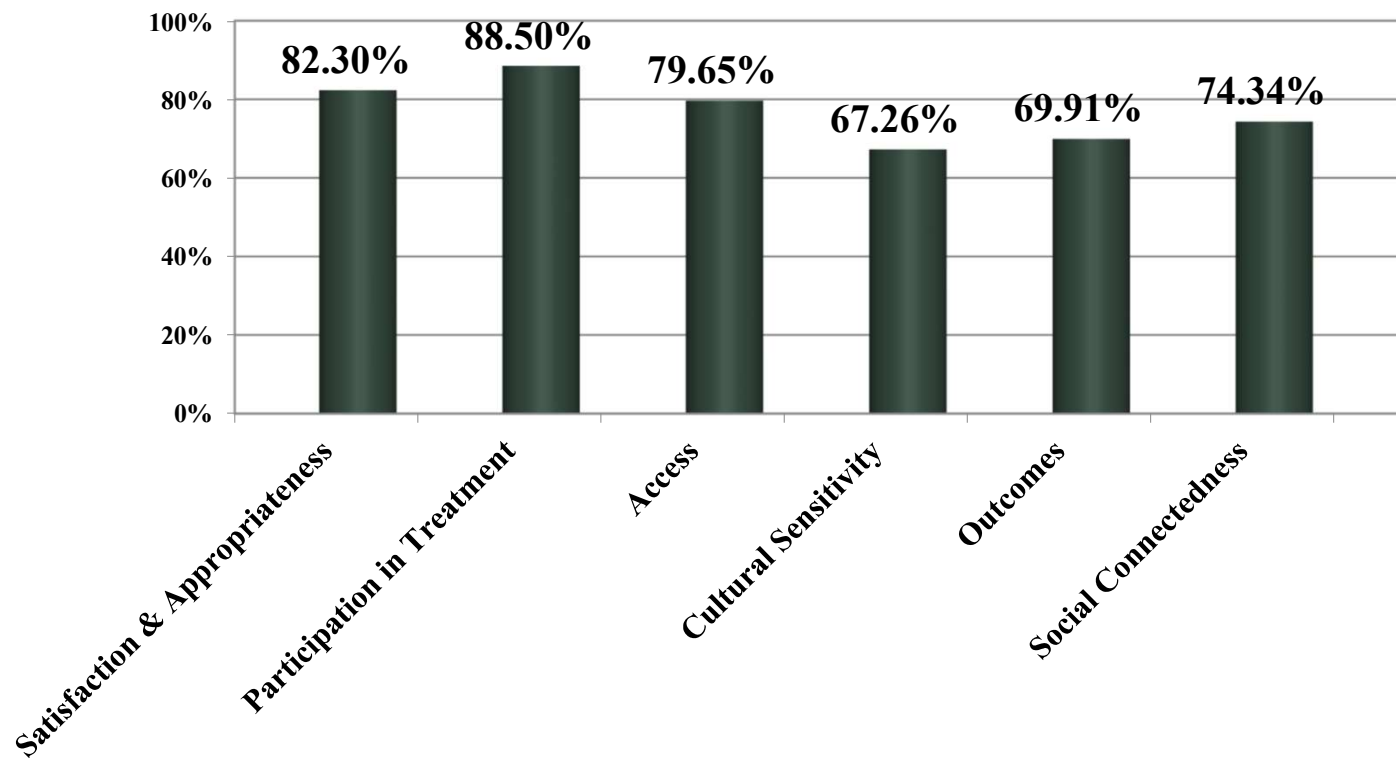
Fiscal Year 2021-2022

Youth Services Survey (YSS)

Mental Health Statistics Improvement Plan (MHSIP)

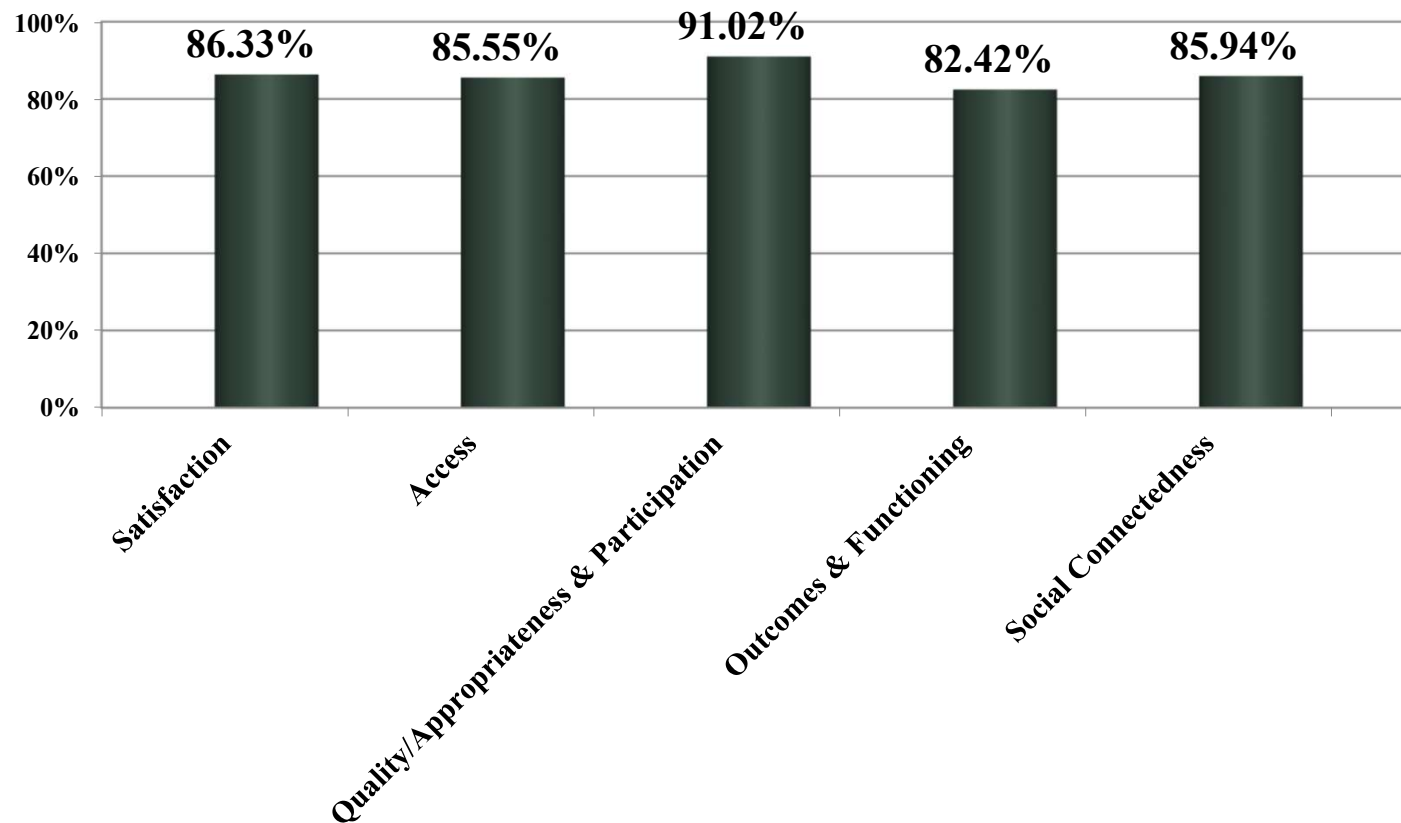
Satisfaction Survey of Persons Served

YSS



Satisfaction Survey of Persons Served

MHSIP



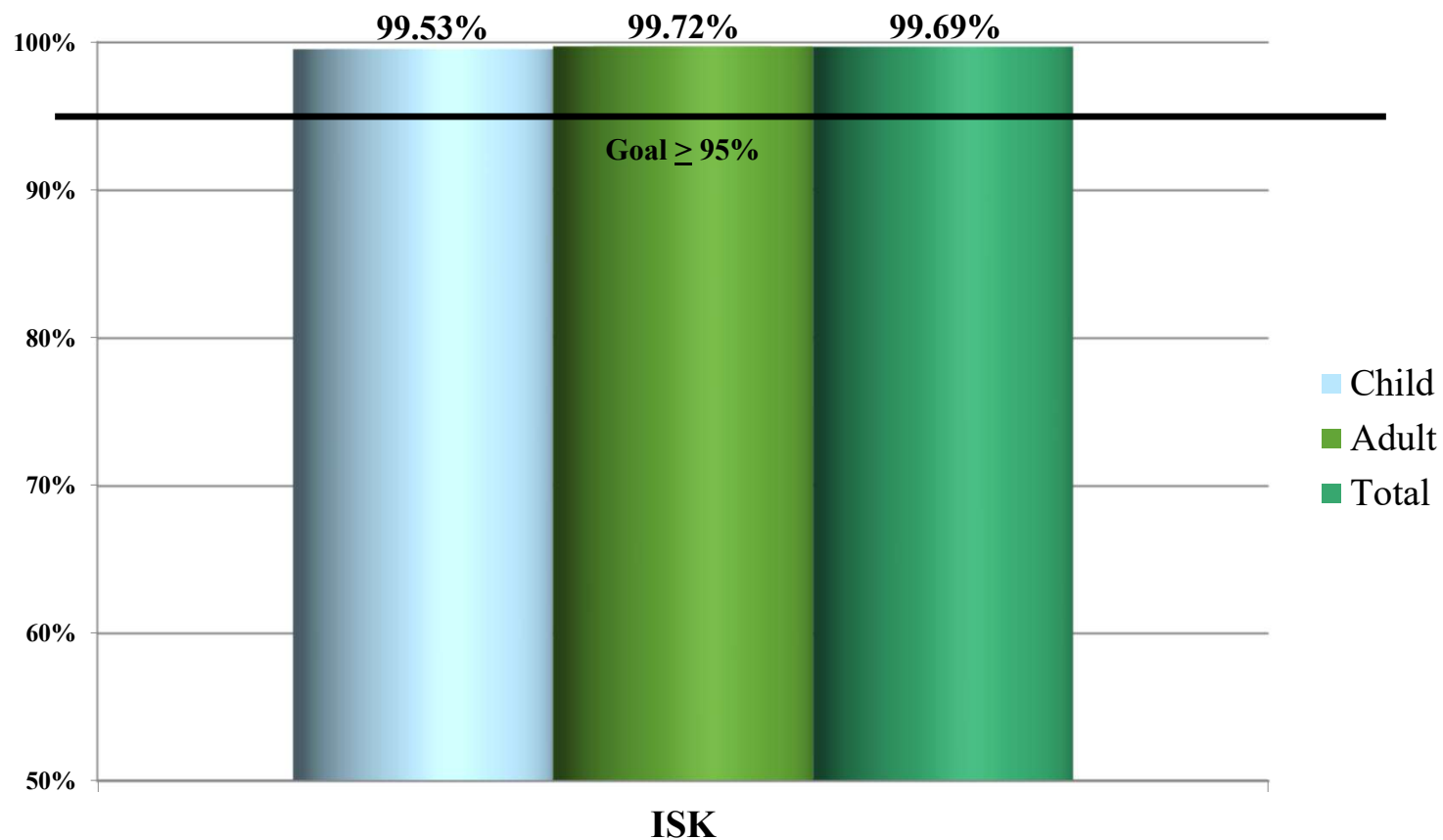
FY 2022 Data



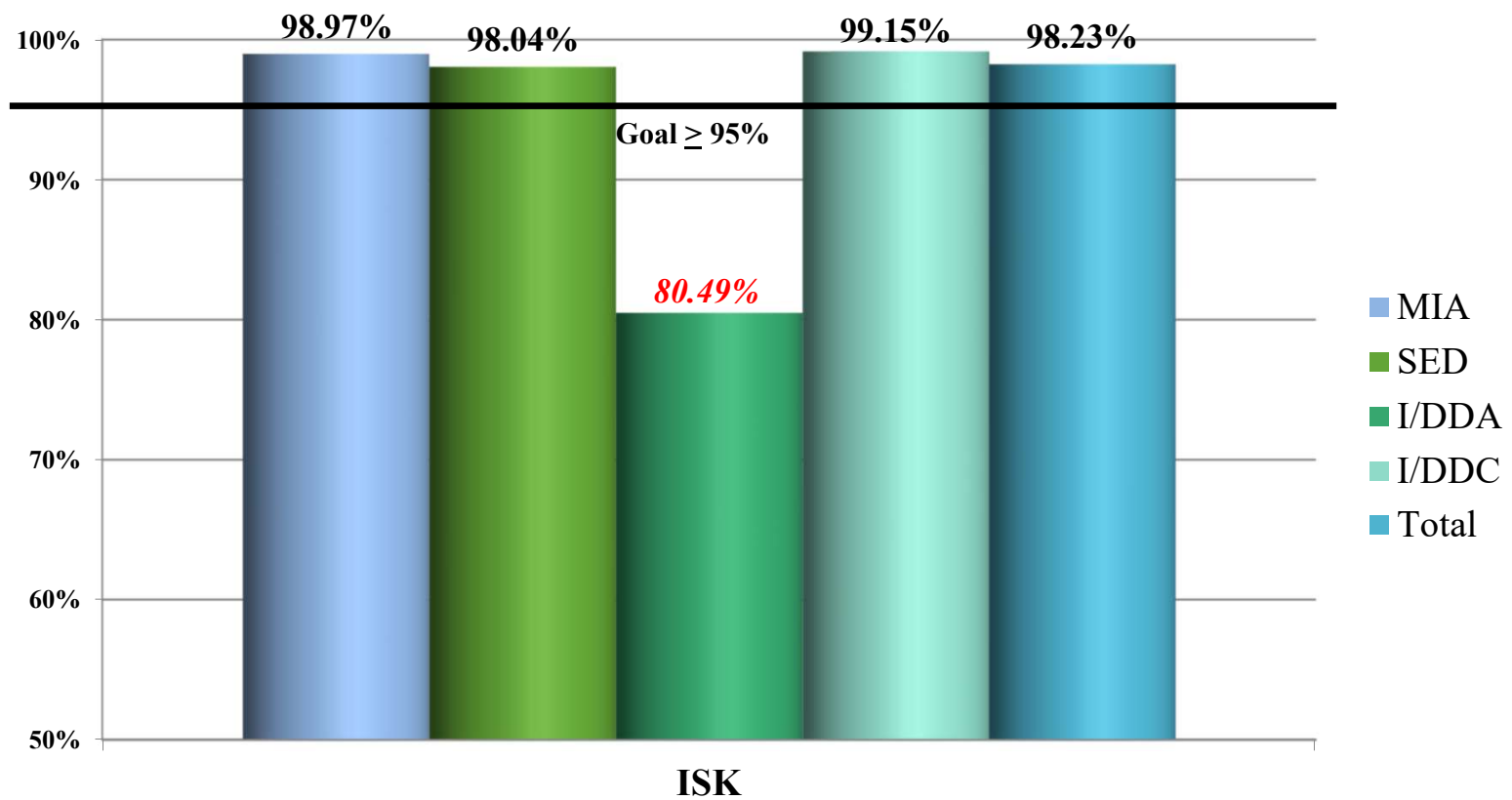
Performance Indicators

Michigan Mission-Based Performance Indicator System (MMBPIS)

% of persons receiving a pre-admission screening for psychiatric inpatient care for whom the disposition was completed within 3 hours

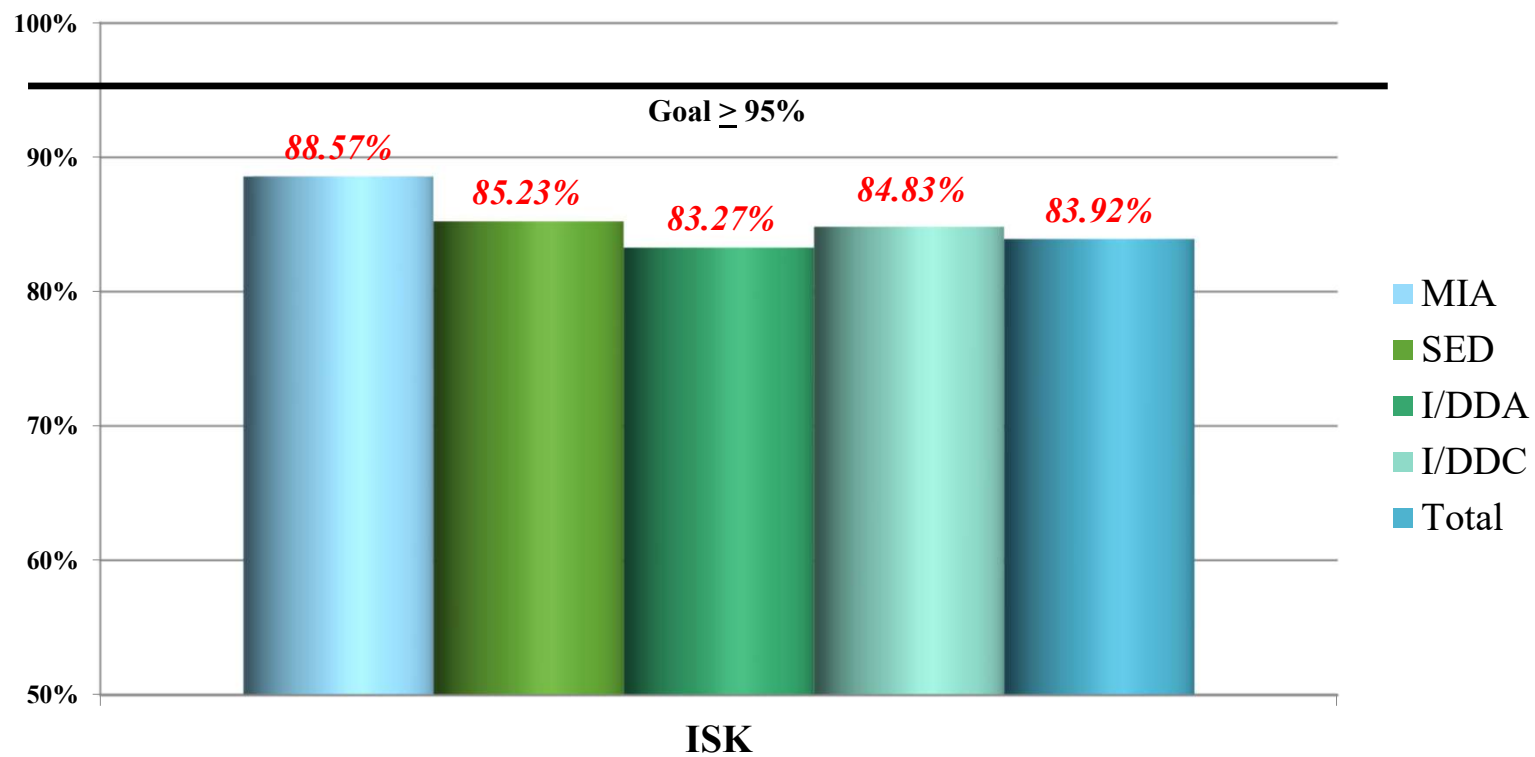


**% of new persons receiving a face-to-face assessment
with a professional within 14 calendar days of a non-emergent request
for service**



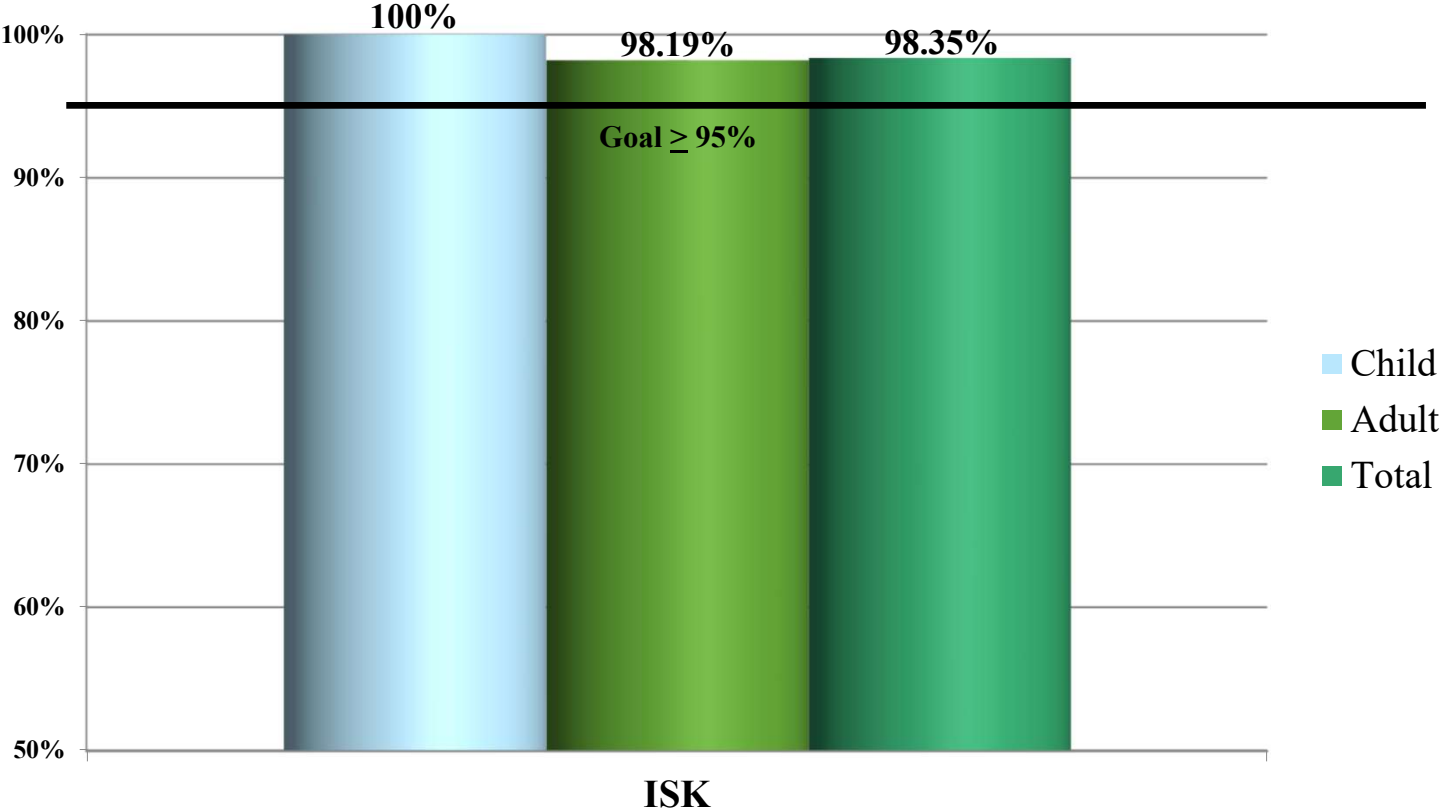
FY 2022 Data

**% of new persons starting any needed ongoing service
within 14 days of a non-emergent assessment with a professional**

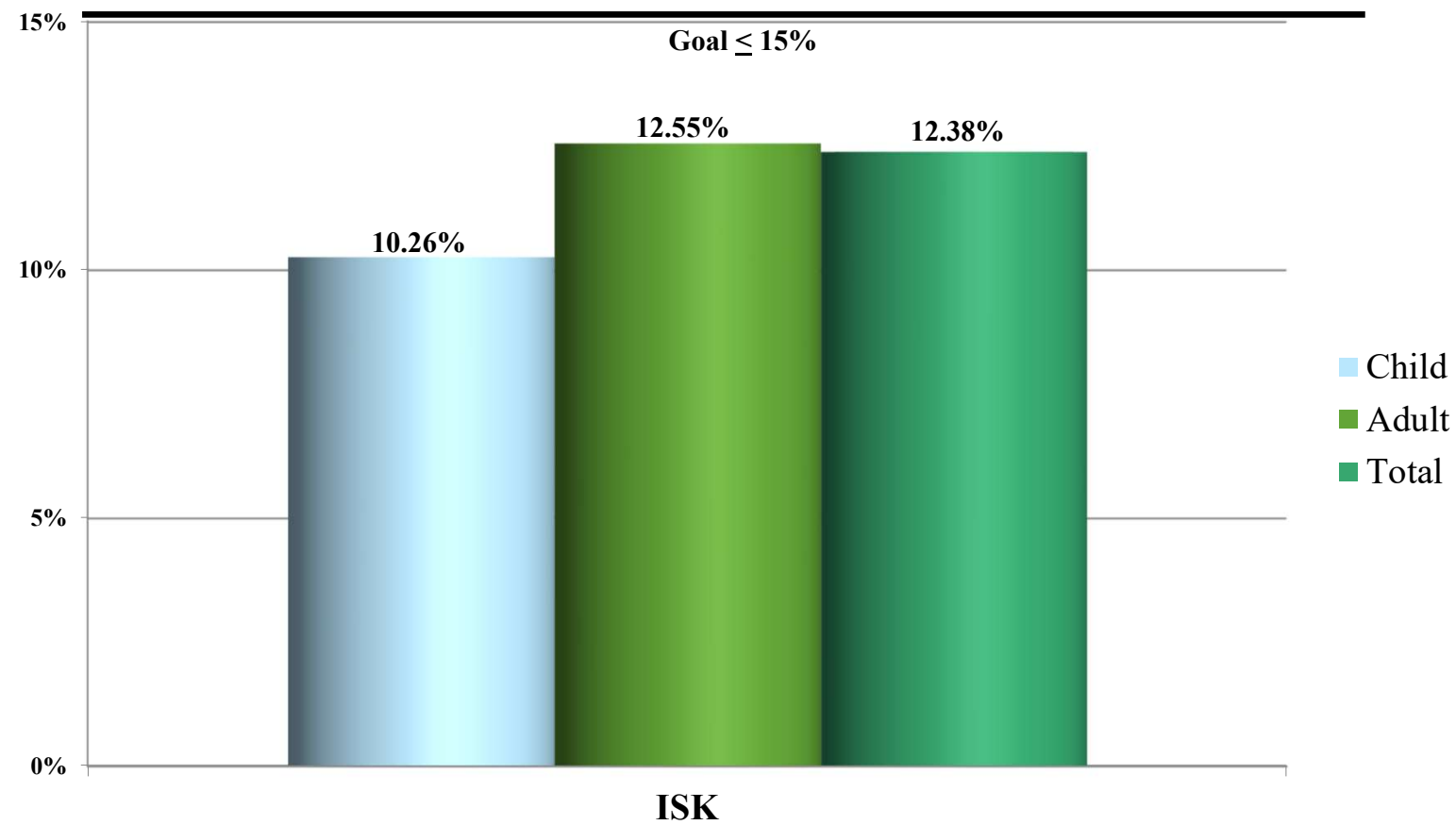


FY 2022 Data

**% of persons discharged from a psychiatric inpatient unit
who are seen for follow-up care within 7 days**



**% of persons readmitted to an inpatient psychiatric unit
within 30 calendar days of discharge**



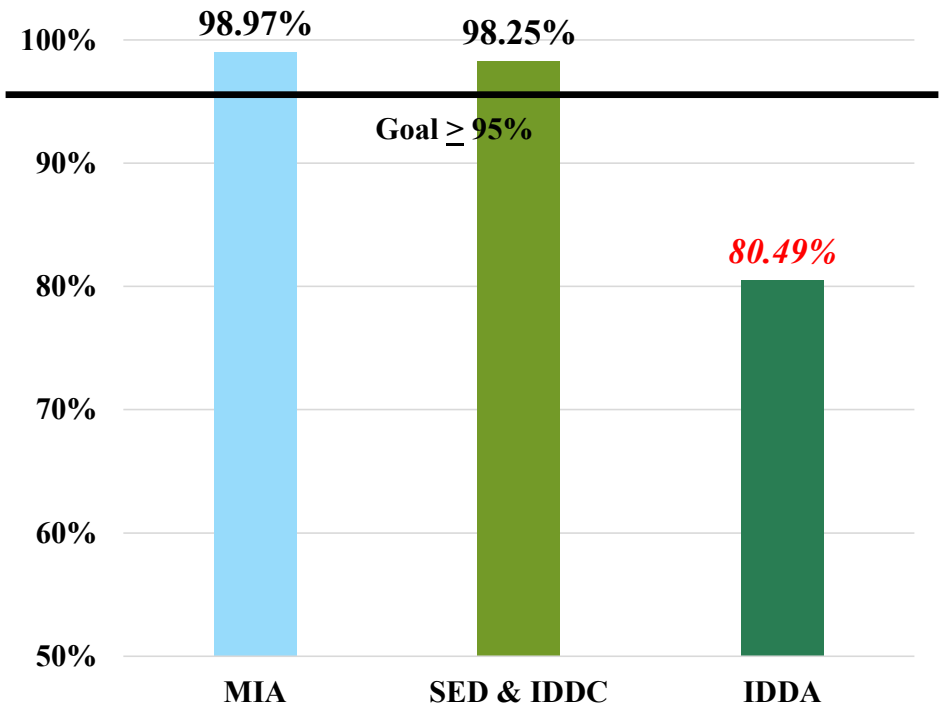


Dashboard Performance and Outcomes

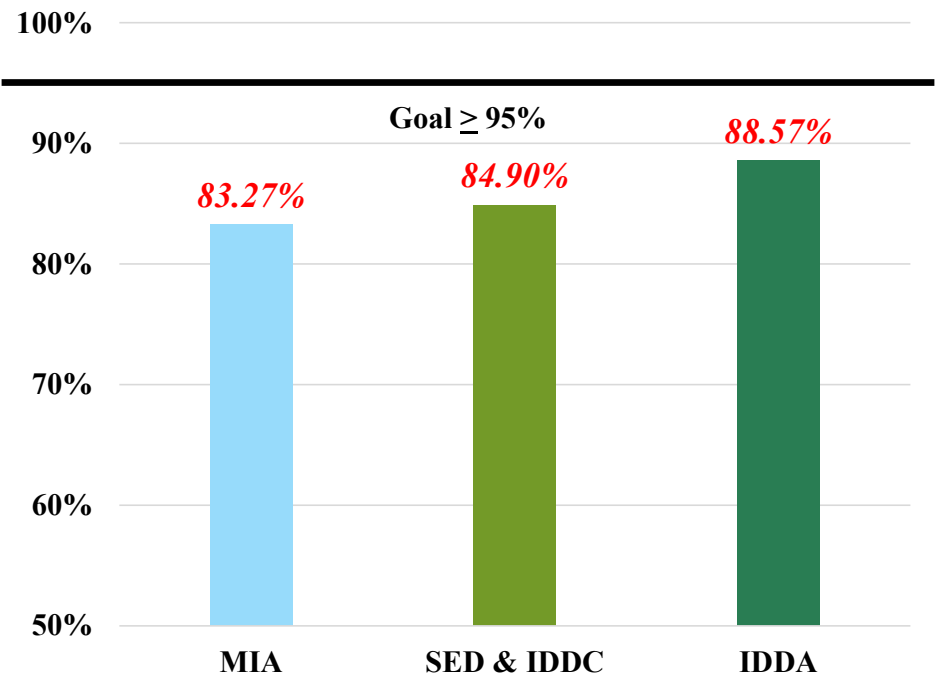
Fiscal Year 2021-2022

Dashboard Performance and Outcomes

Timely Access to Services –
Request to Assessment
(within 14 days)

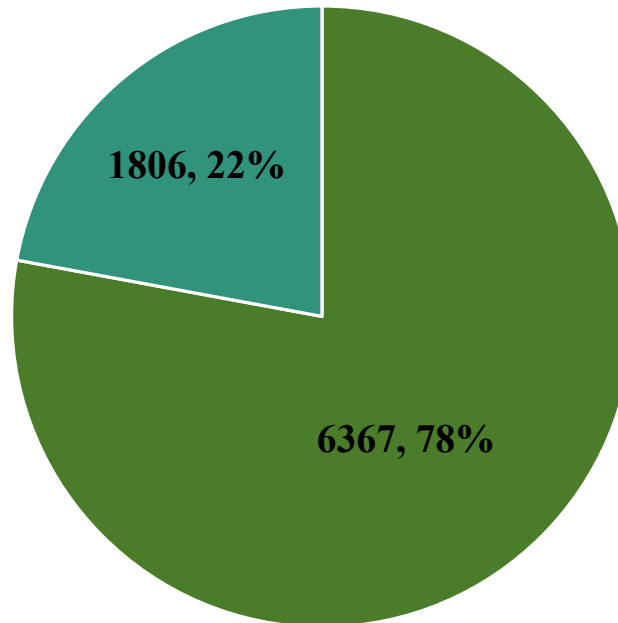


Timely Access to Services –
Assessment to Ongoing Services
(within 14 days)



Dashboard Performance and Outcomes

**Number Served
By Funding Source
N = 8173**



Data set changed for funding source monitoring due to CCBHC for FY22

of Persons Served - CCBHC

of Persons Served - Non-CCBHC

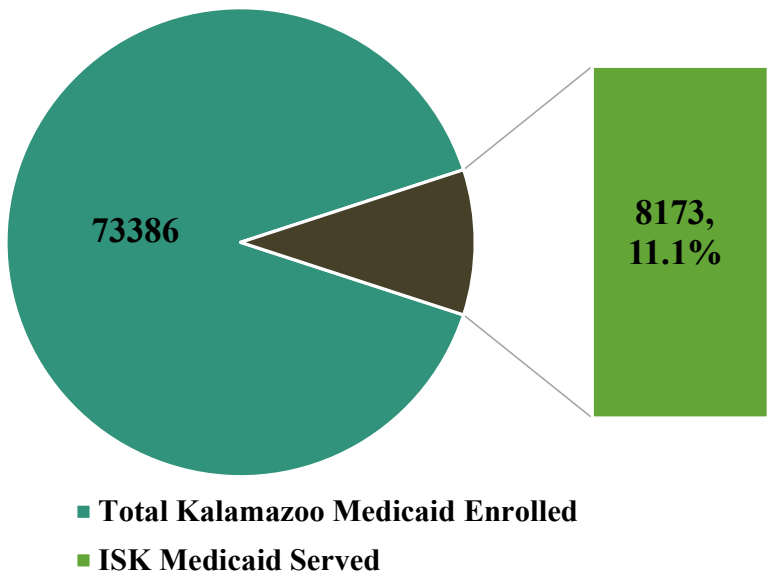
■ # of Persons Served - CCBHC

■ # of Persons Served - Non-CCBHC

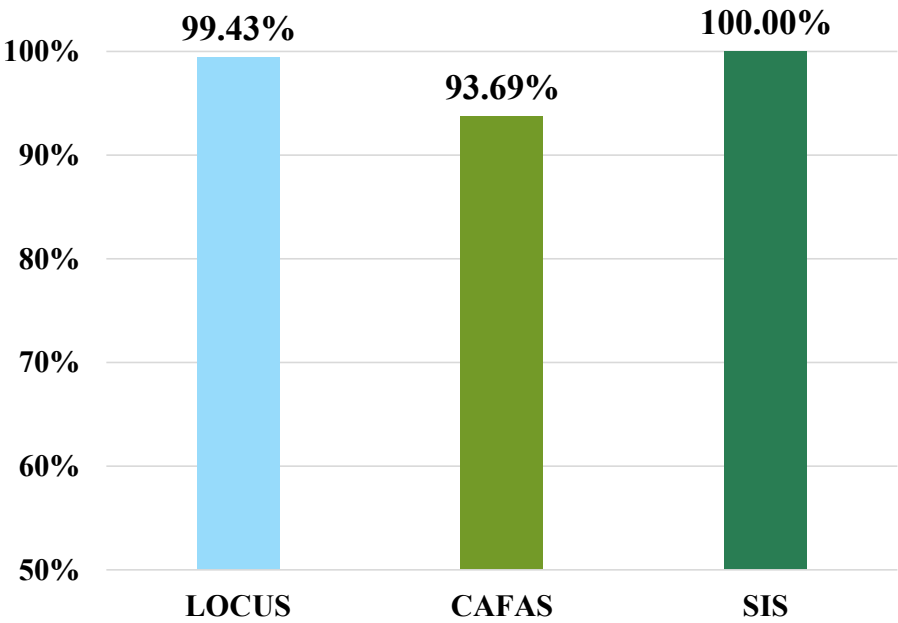
Note: some individuals served may change ISK funding source during year and would be represented in both areas

Dashboard Performance and Outcomes

ISK Penetration Rate
(FY21/22)

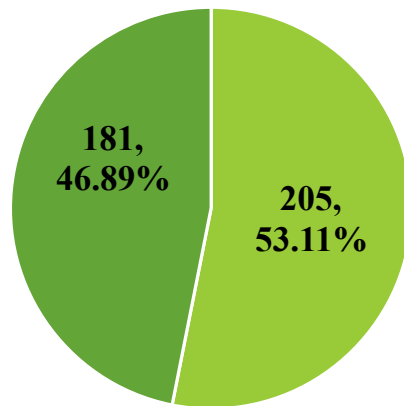


Standardized Assessment Compliance



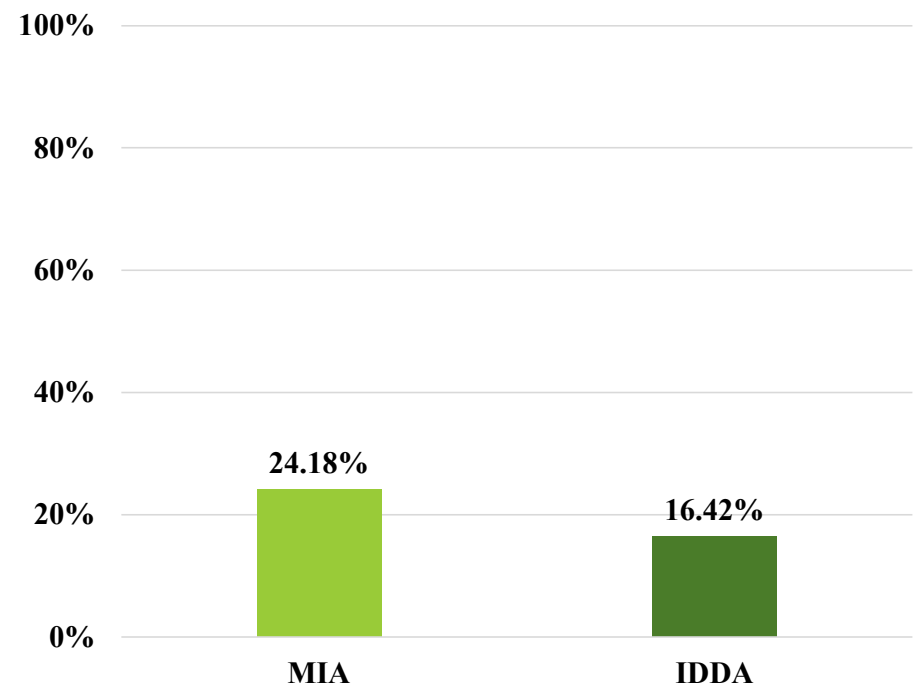
Dashboard Performance and Outcomes

Children with Serious Emotional Disturbance (SED) with Significant Improvement
N=386



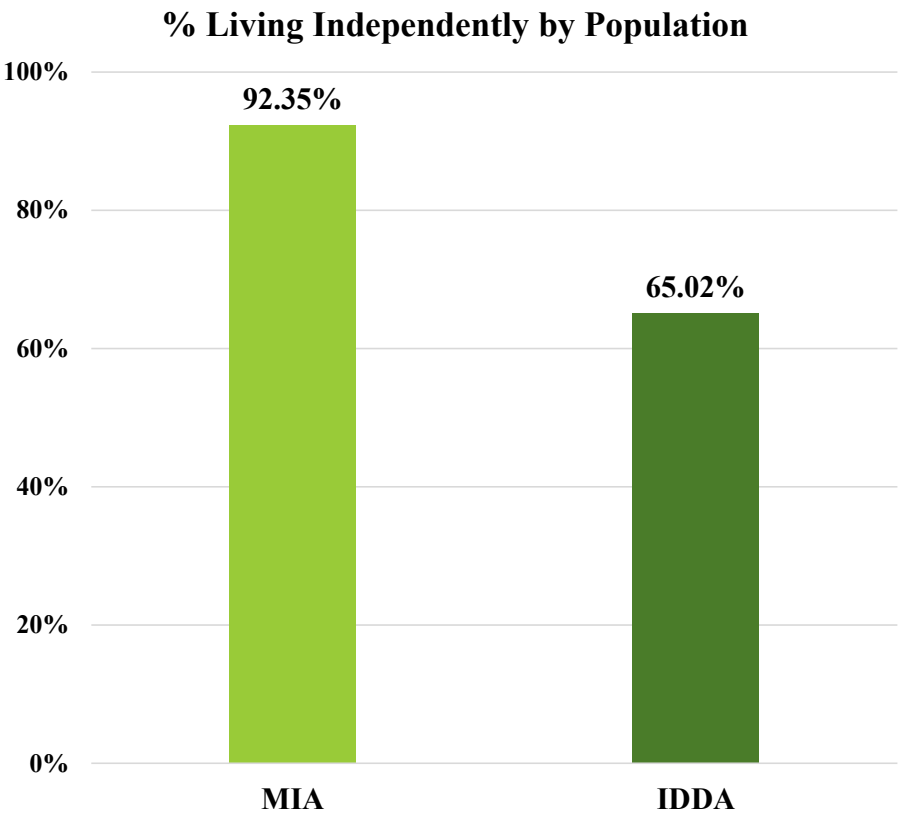
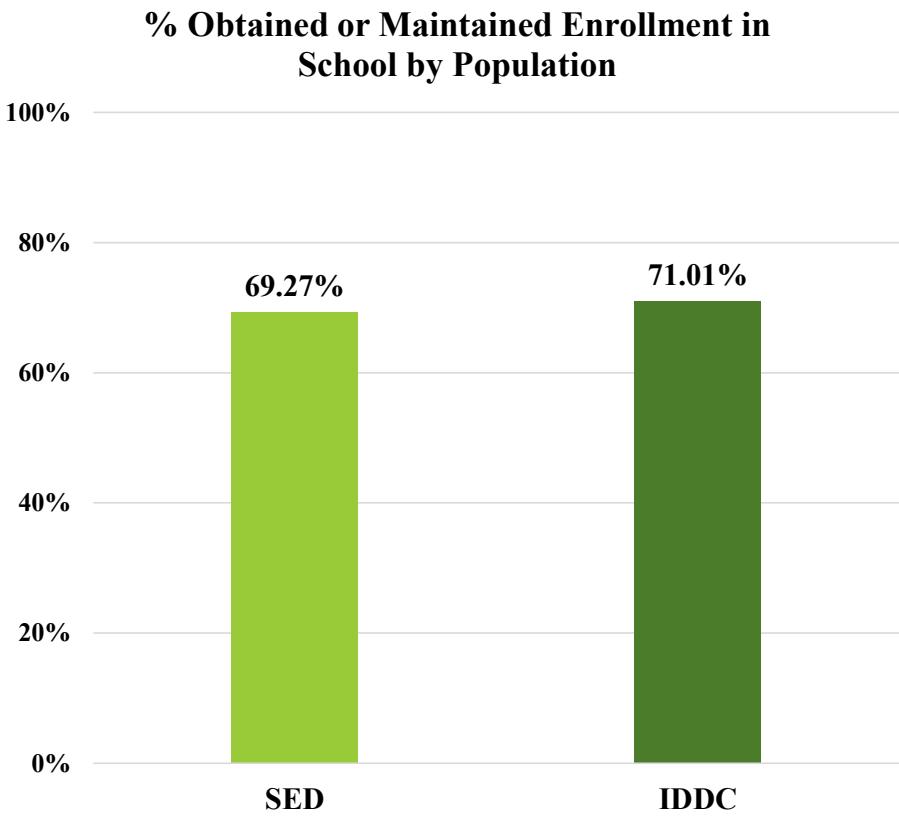
- % without Significant Improvement (20% points or more)
- % with Significant Improvement (20 points or more) in CAFAS from Intake to Discharge

% Served who Obtained or Maintained Competitive Employment

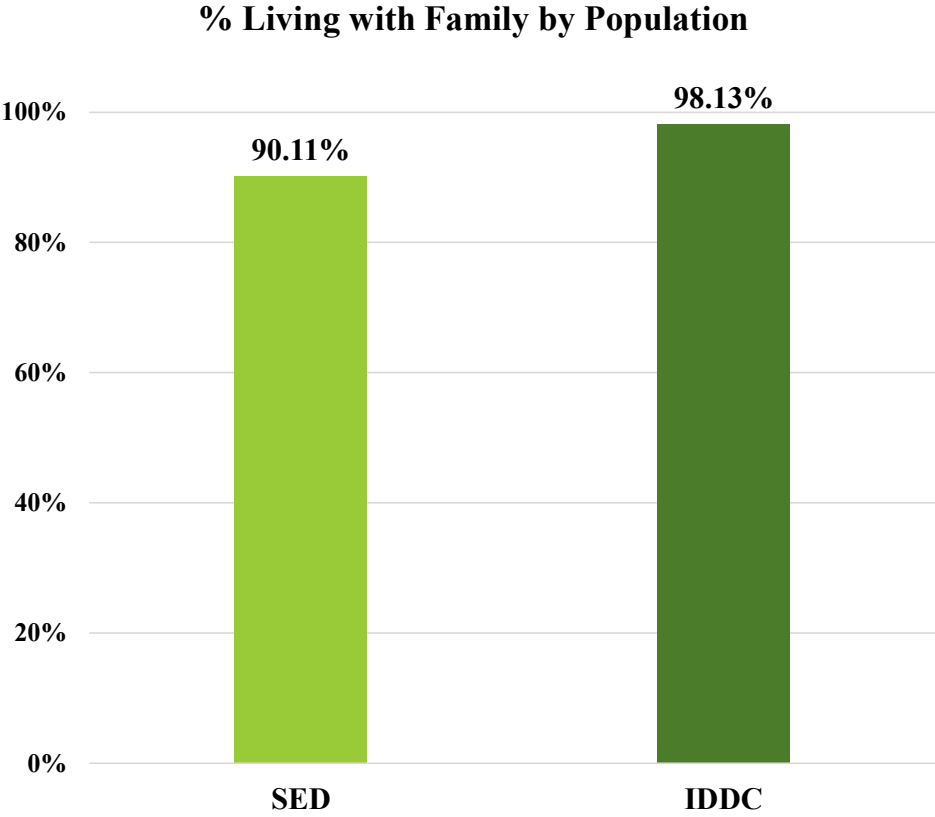


**ISK financial reporting methodology changed for FY22. Indicators for Medical Loss Ratio and Average Cost per Case will be reported with FY23 data*

Dashboard Performance and Outcomes



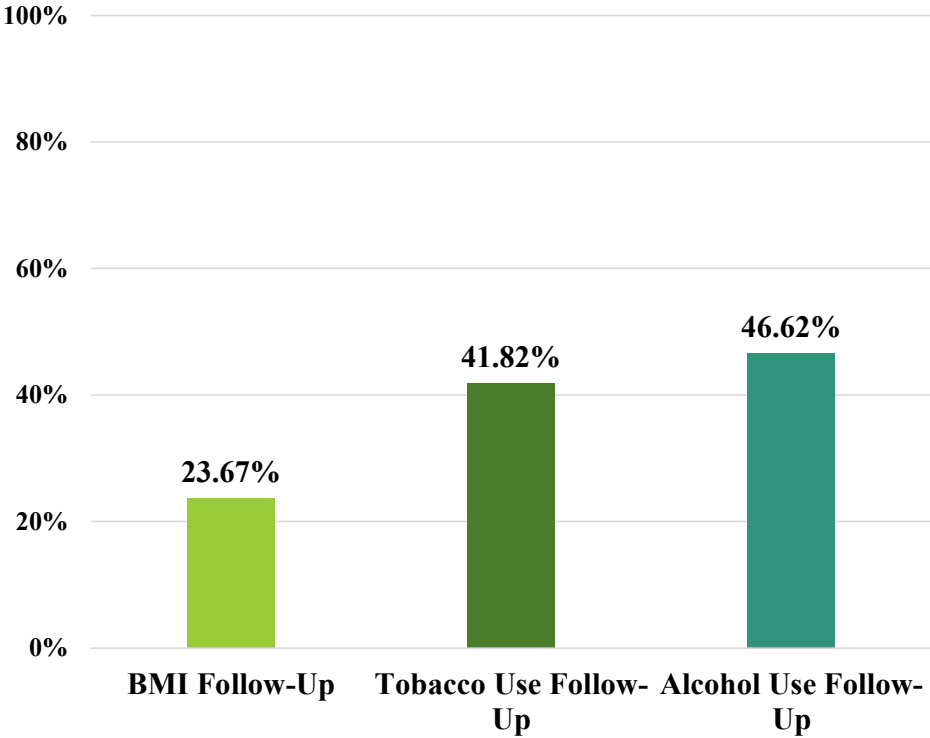
Dashboard Performance and Outcomes



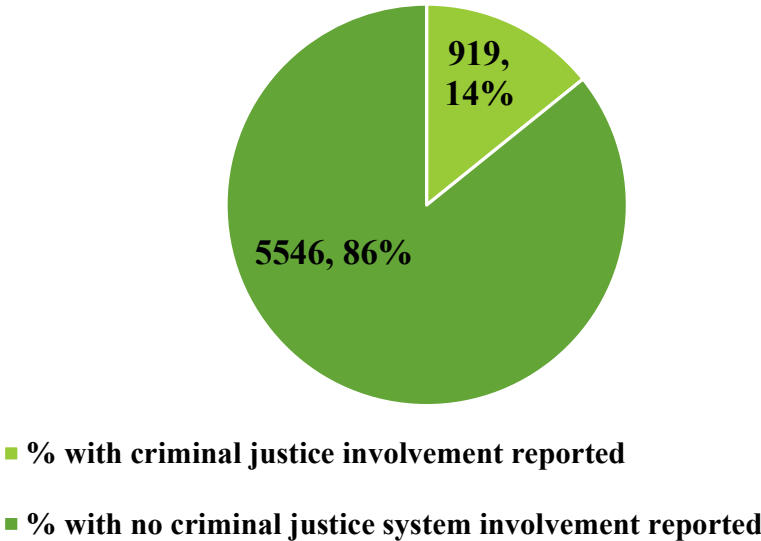
# of individuals in Self-Determination arrangements (MIA)	4
# of individuals in Self-Determination arrangements with Fiscal Intermediary (I/DDA)	212
# of individuals in Choice Voucher arrangements (I/DDC)	165
# of individuals in Peer Directed Services	485
# of individuals in Peer Mentor Services (I/DDA)	9
# of individuals in Youth Peer or Parent Support Partner Services (SED)	152
# of individuals in Youth Peer or Parent Support Partner Services (I/DDC)	46

Dashboard Performance and Outcomes

CCBHC Compliance Screening & Follow-Up Care



% Served without Criminal Involvement
N=6465



Inpatient Psychiatric Hospitalization - # of days of inpatient admission per 1000 served = 904.7