



Community • Independence • Empowerment

**Jeffrey W. Patton**  
Chief Executive Officer

[www.iskzoo.org](http://www.iskzoo.org)

**Administrative Services**

610 South Burdick Street  
Kalamazoo, MI 49007  
Phone: (269) 553-8000

**Access Center**

615 East Crosstown Parkway  
Kalamazoo, MI 49001  
Phone: (269) 373-6000  
(888) 373-6200  
Michigan Relay Center: 711

**Integrated Health & Psychiatric Services**

615 East Crosstown Parkway  
Kalamazoo, MI 49001  
Phone (Adults): (269) 553-7037  
Phone (Youth): (269) 553-7078

**Office of Recipient Rights**

610 South Burdick Street  
Kalamazoo, MI 49007  
Phone: (269) 364-6920

**Outpatient Services**

2030 Portage Street  
Kalamazoo, MI 49001  
Phone: (269) 553-7132

**Services for Adults with Mental Illness**

2030 Portage Street  
Kalamazoo, MI 49001  
Phone: (269) 553-8000  
(888) 373-6200

**Services for Adults with Developmental Disabilities**

418 West Kalamazoo Ave.  
Kalamazoo, MI 49007  
Phone: (269) 553-8060  
Michigan Relay Center: 711

**Services for Youth and Families**

418 West Kalamazoo Ave.  
Kalamazoo, MI 49007  
Phone: (269) 553-7120

**Substance Use Disorder Services**

Phone: (800) 781-0353

**Training**

418 West Kalamazoo Ave.  
Kalamazoo, MI 49007  
Phone: (269) 364-6952

## AGENDA

*INTEGRATED Services of Kalamazoo* BOARD HAS SCHEDULED ITS MEETING FOR MONDAY, February 28, 2022, BEGINNING @ 4:00PM via *Microsoft TEAMS*.

- I. CALL TO ORDER - CITY & COUNTY DECLARATION
- II. AGENDA
- III. CITIZEN TIME
- IV. RECIPIENT RIGHTS
  - a. Recipient Rights Monthly Report/November & January
- V. PROGRAM SERVICES REPORT/VERBAL
  - a. Program Services Report  
"Connect and Protect: Law Enforcement Behavioral Health Responses" program.
- VI. MONITORING REPORTS
  - a. Quality Improvement Plans/Sheila Hibbs
  - b. Strategic Plan/Kathy Lentz
- VII. FINANCIAL REPORTS
  - a. Financial Condition Report
  - b. Utilization Report
- VIII. CHIEF EXECUTIVE OFFICER REPORT/VERBAL
  - a. CEO Report
- IX. CITIZEN TIME
- X. BOARD MEMBER TIME
  - a. SWMBH (Southwest Michigan Behavioral Health) Updates/Erik Krogh
  - b. March board meeting – Attorney General Opinion regarding in-person/remote meeting attendance
- XI. ADJOURNMENT

IV.a.

Office of Recipient Rights  
Report to the Mental Health Board  
On Complaints/Allegations  
Closed in: November & January 2022

**Office of Recipient Rights Report to the Mental Health Board**  
**Complaints/Allegations Closed in November 2021**

	November 2021	FY 21-22	November 2020	FY 20-21
<b>Total # of Complaints Closed</b>	<b>20</b>	<b>55</b>	<b>26</b>	<b>74</b>
<b>Total # of Allegations Closed</b>	<b>31</b>	<b>100</b>	<b>45</b>	<b>126</b>
<b>Total # of Allegations Substantiated</b>	<b>9</b>	<b>28</b>	<b>7</b>	<b>22</b>

The data below represents the total number of closed allegations and substantiations for the following categories:  
**Consumer Safety, Dignity/Respect of Consumer, Treatment Issues, and Abuse/Neglect.**

ALLEGATIONS Category	November 2021		November 2020	
	TOTAL	SUBSTANTIATED	TOTAL	SUBSTANTIATED
Consumer Safety	2	1	2	0
Dignity/Respect of Consumer	1	0	6	1
Treatment Issues/Suitable Services (Including Person Centered Planning)	7	3	3	0
Abuse I	1	0	0	0
Abuse II	1	0	4	1
Abuse III	3	0	6	1
Neglect I	0	0	0	0
Neglect II	1	1	1	0
Neglect III	5	4	5	4
	<b>21</b>	<b>9</b>	<b>27</b>	<b>7</b>

APPEALS	November 2021	FY 21-22	November 2020	FY 20-21
Uphold Investigative Findings & Plan of Action	0	0	0	0
Return Investigation to ORR; Reopen or Reinvestigate	0	0	0	0
Uphold Investigative Findings but Recommend Respondent Take Additional or Different Action to Remedy the Violation	0	0	0	0
Request an External Investigation by the State ORR	0	0	0	0

**ABUSE AND NEGLECT DEFINITIONS – SUMMARIZED**

**Abuse Class I** means serious injury to the recipient by staff. Also, sexual contact between a staff and a recipient.

**Abuse Class II** means non-serious injury or exploitation to the recipient by staff and includes using unreasonable force, even if no injury results.

**Abuse Class III** means communication by staff to a recipient that is threatening or degrading. (such as; putting down, making fun of, insulting)

**Neglect Class I** means a serious injury occurred because a staff person DID NOT do something he or she should have done (an omission). It also includes failure to report apparent or suspected abuse I or neglect I of a recipient.

**Neglect Class II** means a non-serious injury occurred to a recipient because a staff person DID NOT do something he or she should have done (an omission). It also includes failure to report apparent or suspected abuse II or neglect II of a recipient

**Neglect Class III** means a recipient was put at risk of physical harm or sexual abuse because a staff person DID NOT do something he or she should have done per rule or guideline. It also includes failure to report apparent or suspected abuse III or neglect III of a recipient.

# ORR ADDENDUM TO MH BOARD REPORT

## February 2022

### Re: November 2021 Abuse/Neglect Violations

#### November

#### Neglect Violations

- There was one substantiated Neglect II violation in November 2021.
  - The remedial actions for this violation were Environmental Repair/Enhancement (1), Training (1), and Written Reprimand (1).
- There were four substantiated Neglect III violations in November 2021.
  - The remedial actions for these violations were Employment Termination (2), Training (8), Verbal Counseling (1), Suspension (1), and Written Reprimand (4). There were 2 staff involved in two of the violations, and 3 staff involved in one violation.

**The 4 violations occurred at 2 different agencies. The 3 violations occurring at the same agency occurred at 2 different program sites.**

**Office of Recipient Rights Report to the Mental Health Board**  
**Complaints/Allegations Closed in January 2022**

	January 2022	FY 21-22	January 2021	FY 20-21
<b>Total # of Complaints Closed</b>	<b>31</b>	<b>127</b>	<b>24</b>	<b>120</b>
<b>Total # of Allegations Closed</b>	<b>59</b>	<b>223</b>	<b>36</b>	<b>204</b>
<b>Total # of Allegations Substantiated</b>	<b>25</b>	<b>47</b>	<b>9</b>	<b>48</b>

The data below represents the total number of closed allegations and substantiations for the following categories:  
**Consumer Safety, Dignity/Respect of Consumer, Treatment Issues, and Abuse/Neglect.**

<b>ALLEGATIONS</b>	January 2022		January 2021	
<b>Category</b>	<b>TOTAL</b>	<b>SUBSTANTIATED</b>	<b>TOTAL</b>	<b>SUBSTANTIATED</b>
Consumer Safety	2	0	2	0
Dignity/Respect of Consumer	8	4	6	0
Treatment Issues/Suitable Services (Including Person Centered Planning)	0	0	6	3
Abuse I	0	0	0	0
Abuse II	3	3	3	0
Abuse III	6	3	4	2
Neglect I	0	0	0	0
Neglect II	0	0	1	1
Neglect III	11	9	1	1
	<b>30</b>	<b>19</b>	<b>23</b>	<b>7</b>

<b>APPEALS</b>	January 2022	FY 21-22	January 2021	FY 20-21
Uphold Investigative Findings & Plan of Action	0	0	2	2
Return Investigation to ORR; Reopen or Reinvestigate	0	0	0	0
Uphold Investigative Findings but Recommend Respondent Take Additional or Different Action to Remedy the Violation	0	0	0	0
Request an External Investigation by the State ORR	0	0	0	0

**ABUSE AND NEGLECT DEFINITIONS – SUMMARIZED**

**Abuse Class I** means serious injury to the recipient by staff. Also, sexual contact between a staff and a recipient.

**Abuse Class II** means non-serious injury or exploitation to the recipient by staff and includes using unreasonable force, even if no injury results.

**Abuse Class III** means communication by staff to a recipient that is threatening or degrading. (such as; putting down, making fun of, insulting)

**Neglect Class I** means a serious injury occurred because a staff person DID NOT do something he or she should have done (an omission). It also includes failure to report apparent or suspected abuse I or neglect I of a recipient.

**Neglect Class II** means a non-serious injury occurred to a recipient because a staff person DID NOT do something he or she should have done (an omission). It also includes failure to report apparent or suspected abuse II or neglect II of a recipient

**Neglect Class III** means a recipient was put at risk of physical harm or sexual abuse because a staff person DID NOT do something he or she should have done per rule or guideline. It also includes failure to report apparent or suspected abuse III or neglect III of a recipient.

# ORR ADDENDUM TO MH BOARD REPORT

## February 2022

### Re: January 2022 Abuse/Neglect Violations

#### January

#### Abuse Violations

- There were three substantiated Abuse II violations in January 2022.
  - The remedial actions for these violations were Employment Termination (2), Written Reprimand (1), Verbal Counseling (1), and Training (2).

**2 of the violations occurred at the same agency but different program sites.**

- There were three substantiated Abuse III violations in January 2022.
  - The remedial actions for these violations were Employment Termination (1), Verbal Counseling (1), Written Reprimand (2), and Training (2). There were 2 staff members involved in one citation.

**The 3 violations occurred at different agencies.**

#### Neglect Violations

- There were nine substantiated Neglect III violations in January 2022. One was a Failure to Report. There were 2 staff members involved in one citation.
  - The remedial actions for these violations were Pending (3), Employment Termination (4), Written Reprimand (2), Verbal Counseling (1), and Training (3).

**7 of the violations occurred at the same agency. 4 of these occurred at one program site. 2 of the remaining 3 violations occurred at the same program site (not the same as the above 4).**

INTEGRATED  
SERVICES OF  
KALAMAZOO



Period Ended  
January 31, 2022

Monthly Finance  
Report

## INTEGRATED SERVICES OF KALAMAZOO

### Statement of Net Position

January 31, 2022

	January 2021 (unaudited)	January 2022
<b>Assets</b>		
<b>Current assets</b>		
Cash and investments	\$ 29,488,783	\$ 39,011,581
Accounts receivable	2,044,223	6,013,154
Due from other governments	3,414	16,232
Prepaid items	549,783	1,216,349
<b>Total current assets</b>	<u>32,086,203</u>	<u>46,257,316</u>
<b>Non-current assets</b>		
Capital assets, net of accumulated depreciation	9,248,229	9,281,304
Net pension asset, net of deferred outflows	6,531,305	4,937,092
<b>Total non-current assets</b>	<u>15,779,534</u>	<u>14,218,396</u>
<b>Total assets</b>	<u>47,865,737</u>	<u>60,475,712</u>
<b>Liabilities</b>		
<b>Current liabilities</b>		
Accounts payable	\$ 10,666,324	\$ 9,723,795
Due to other governments	141,436	354,498
Due to providers	525,702	357,205
Accrued payroll and payroll taxes	1,377,366	1,552,578
Unearned revenue	371,434	3,927,932
<b>Total current liabilities</b>	<u>13,082,262</u>	<u>15,916,008</u>
<b>Non-current liabilities</b>		
Long-term debt	4,617,594	4,413,965
<b>Total liabilities</b>	<u>17,699,856</u>	<u>20,329,973</u>
<b>Net position</b>		
Designated	11,604,698	10,010,485
Undesignated	4,815,055	19,521,879
Investment in fixed assets	4,735,203	4,841,804
Previous year close	8,814,916	11,680,099
Net gain (loss) for period	196,265	(28,419)
<b>Net position</b>	<u>\$ 30,165,881</u>	<u>\$ 40,145,739</u>

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## INTEGRATED SERVICES OF KALAMAZOO

### Statement of Revenue, Expenses and Change in Net Position

October 1, 2021 through January 31, 2022

Percent of Year is 33.33%

	Original 2022 BUDGET	YTD Totals 1/31/22	Remaining Budget	Percent of Budget - YTD
<b>Operating revenue</b>				
Medicaid:				
Traditional Capitation	\$ 63,305,736	\$ 23,186,116	\$ 40,119,620	36.63%
Healthy Michigan Capitation	10,040,766	3,776,589	6,264,177	37.61%
Autism Capitation	6,474,379	1,973,705	4,500,674	30.48%
Settlement	71,052	(5,073,033)	5,144,085	-7139.89%
State General Fund:				
Formula Fundings	3,897,604	1,275,516	2,622,088	32.73%
Settlement	-	(726,323)	726,323	0.00%
CCBHC Demonstration	-	2,348,789	(2,348,789)	0.00%
County Allocation	1,550,400	516,800	1,033,600	33.33%
Client Fees	607,617	166,304	441,313	27.37%
SUD Block Grant	111,957	-	111,957	0.00%
Other Grant revenue	10,218,675	7,401,292	2,817,383	72.43%
Other earned contracts	1,498,031	506,073	991,958	33.78%
COFR	28,150	3,741	24,409	13.29%
Interest	72,251	20,832	51,419	28.83%
Local revenue	-	50	(50)	0.00%
<b>Total operating revenue</b>	<b>\$ 97,876,618</b>	<b>\$ 35,376,451</b>	<b>\$ 62,500,167</b>	<b>36.14%</b>
<b>Operating expenses</b>				
Salaries and wages	\$ 17,325,203	\$ 6,774,757	\$ 10,550,446	39.10%
Employee benefits	6,250,436	2,146,589	4,103,847	34.34%
Staff development	196,589	24,670	171,919	12.55%
Payments to providers	64,879,976	20,405,577	44,474,399	31.45%
Administrative contracts	7,438,559	4,999,081	2,439,478	67.20%
IT software and equipment	155,361	230,874	(75,513)	148.60%
Client transportation	21,110	4,203	16,907	19.91%
Staff travel	248,864	47,838	201,026	19.22%
Office expenses	424,213	139,263	284,950	32.83%
Insurance expense	94,481	40,957	53,524	43.35%
Depreciation expense	302,498	152,627	149,871	50.46%
Utilities	422,459	410,218	12,241	97.10%
Facilities	116,869	28,216	88,653	24.14%
<b>Total operating expenses</b>	<b>\$ 97,876,618</b>	<b>\$ 35,404,870</b>	<b>\$ 62,471,748</b>	<b>36.17%</b>
<b>Change in net position</b>	<b>-</b>	<b>(28,419)</b>	<b>\$ 28,419</b>	
<b>Beginning net position</b>	<b>40,174,158</b>	<b>40,174,158</b>		
<b>Ending net position</b>	<b>\$ 40,174,158</b>	<b>\$ 40,145,739</b>		

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**INTEGRATED SERVICES OF KALAMAZOO**

**Statement of Revenue, Expenses and Change in Net Position**

October 1, 2021 through January 31, 2022

Percent of Year is 33.33%

	Specialty Services		Healthy Michigan		Autism		SUD Block Grant		Totals	
	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22
<b>Operating revenue</b>										
Medicaid:										
Traditional Capitation	\$ 21,101,912	\$ 23,186,116	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 21,101,912	\$ 23,186,116
Healthy Michigan Capitation	-	-	3,346,922	3,776,589	-	-	-	-	3,346,922	3,776,589
Autism Capitation	-	-	-	-	2,158,126	1,973,705	-	-	2,158,126	1,973,705
Settlement Estimate	1,561,572	(2,340,670)	(1,550,038)	(2,506,656)	(241,456)	(225,707)	-	-	(229,922)	(5,073,033)
Client Fees	202,539	166,304	-	-	-	-	-	-	202,539	166,304
SUD Block Grant	-	-	-	-	-	-	37,319	-	37,319	(37,319)
<b>Total operating revenue</b>	<b>\$ 22,866,023</b>	<b>\$ 21,011,750</b>	<b>\$ 1,796,884</b>	<b>\$ 1,269,933</b>	<b>\$ 1,916,670</b>	<b>\$ 1,747,998</b>	<b>\$ 37,319</b>	<b>\$ -</b>	<b>\$ 26,616,896</b>	<b>\$ 24,029,681</b>
<b>Operating expenses</b>										
Youth Programs	\$ 2,415,152	\$ 1,843,489	\$ -	\$ -	\$ 1,774,580	\$ 1,668,352	\$ -	\$ -	\$ 4,186,732	\$ 3,511,841
MIA Programs	7,214,948	6,231,208	1,507,328	1,174,784	-	-	37,319	-	8,759,595	7,405,992
IDDA Programs	10,970,404	11,047,713	98,372	14,011	-	-	-	-	11,068,776	11,061,724
Integrated Health Clinic	552,152	931,959	38,512	23,246	-	-	-	-	590,664	955,205
Managed Care Administration	1,620,816	957,380	152,672	57,891	145,090	79,646	-	-	1,918,578	1,094,918
Homeless Shelter	92,551	-	-	-	-	-	-	-	92,551	(92,551)
Non-DCH Activity Expenditures	-	-	-	-	-	-	-	-	-	-
<b>Total operating expenses</b>	<b>\$ 22,866,023</b>	<b>\$ 21,011,749</b>	<b>\$ 1,796,884</b>	<b>\$ 1,269,933</b>	<b>\$ 1,916,670</b>	<b>\$ 1,747,998</b>	<b>\$ 37,319</b>	<b>\$ -</b>	<b>\$ 26,616,896</b>	<b>\$ 24,029,680</b>
<b>Change in net position</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>\$ -</b>	<b>1</b>

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# INTEGRATED SERVICES OF KALAMAZOO

## Statement of Revenue, Expenses and Change in Net Position

October 1, 2021 through January 31, 2022

Percent of Year is 33.33%

	State General Fund		CCBHC		Other Funding Sources		Totals	
	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22	YTD Budget	YTD Totals 1/31/22
<b>Operating revenue</b>								
General Fund	\$ 1,275,517	\$ 1,275,516	\$ -	\$ -	\$ -	\$ -	\$ 1,275,517	\$ 1,275,516
Projected GF Carryforward	23,684	-	-	-	23,684	-	47,368	-
CCBHC Demonstration	-	-	-	2,348,789	-	-	-	2,348,789
Other Federal and State Grants	-	-	-	-	2,958,167	7,034,395	2,958,167	7,034,395
HUD Revenue	-	-	-	-	333,952	261,278	333,952	261,278
Earned Revenue	-	-	-	-	499,344	506,073	499,344	506,073
COFR Revenue	-	-	-	-	9,383	3,741	9,383	3,741
PASSAR/OBRA Programs	-	-	-	-	114,106	105,620	114,106	105,620
Interest	-	-	-	-	22,500	20,832	22,500	20,832
County Allocation	-	-	-	-	516,800	516,800	516,800	516,800
Local Revenue	-	-	-	-	-	50	-	50
Restricted Interest	-	-	-	-	583	4	583	4
Transfer from GF	-	(156,661)	-	156,661	-	-	-	-
Settlement Revenue (Expense)	(226,353)	(726,323)	-	-	-	-	(226,353)	(726,323)
<b>Total operating revenue</b>	\$ 1,072,848	\$ 392,532	\$ -	\$ 2,505,450	\$ 4,478,519	\$ 8,448,792	\$ 5,551,368	\$ 11,346,770
<b>Operating expenses</b>								
Youth Programs	\$ 51,092	\$ 42,134	\$ -	\$ 202,486	\$ 101,880	\$ 137,800	\$ 152,972	\$ 382,420
MIA Programs	758,480	199,184	-	437,411	481,592	230,032	1,240,072	866,627
IDDA Programs	121,416	42,661	-	100,391	160,096	179,314	281,512	322,366
Integrated Health Clinic	38,512	4,233	-	174,002	351,076	198,866	389,588	377,101
DCO Contracts	-	-	-	1,477,001	-	-	-	1,477,001
Other Federal and State Grants	-	-	-	-	2,802,668	3,662,049	2,802,668	3,662,049
CERA Grant	-	-	-	-	497,568	3,227,669	497,568	3,227,669
HUD Grants	-	-	-	-	342,732	345,945	342,732	345,945
Managed Care Administration	103,348	13,759	-	114,158	197,180	39,961	300,528	164,430
Homeless Shelter	-	-	-	-	-	166,319	-	166,319
Non-DCH Activity Expenditures	-	25,600	-	-	-	357,663	-	383,263
<b>Total operating expenses</b>	\$ 1,072,848	\$ 327,572	\$ -	\$ 2,505,450	\$ 4,934,792	\$ 8,545,616	\$ 6,007,640	\$ 11,375,190
<b>Change in net position</b>	0	64,960	-	0	(456,273)	(96,824)	(456,272)	(28,420)

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## **VII.b. Utilization Report**

**YOUTH COMMUNITY INPATIENT SERVICES**  
**Report Period: October 1st, 2021 through January 31st, 2022**

UTILIZATION COMPARISONS FY 21/22										
MONTH	FY 20/21 Actual		FY 21/22 Budget		FY 21/22 Actual		Days Difference Favorable (Unfavorable)	Cost Difference Favorable (Unfavorable)	Cost YTD Favorable (Unfavorable)	
	Days	Dollars	Days	Dollars	Days	Dollars				
OCTOBER	49	\$51,109	23	\$19,776	53	\$51,111	(30)	(\$31,335)	(\$31,335)	
NOVEMBER	67	\$64,640	23	\$19,776	35	\$34,475	(12)	(\$14,699)	(\$14,699)	
DECEMBER	27	\$24,571	23	\$19,776	40	\$39,160	(17)	(\$19,384)	(\$19,384)	
JANUARY	33	\$7,131	23	\$19,776	39	\$58,279	(16)	(\$38,503)	(\$38,503)	
FEBRUARY	9	\$8,714	23	\$19,776						
MARCH	41	\$42,617	23	\$19,776						
APRIL	22	\$22,022	23	\$19,776						
MAY	29	\$7,544	23	\$19,776						
JUNE	23	\$25,540	23	\$19,776						
JULY	18	\$16,614	23	\$19,776						
AUGUST	22	\$22,523	23	\$19,776						
SEPTEMBER	67	\$64,966	23	\$19,776						
TOTALS	407	\$357,991	274	\$237,312	167	\$183,025	(75)	(\$103,921)		
MONTHLY AVERAGES	34		23		42					
GROSS ANNUAL COST		\$357,991		\$237,312		\$183,025		(\$103,921)		

Favorable/(Unfavorable) by Funding Source:

Medicaid	(108,025)
General Fund	4,104
<b>Total</b>	<b>(103,921)</b>

**MI ADULT COMMUNITY INPATIENT SERVICES**  
**Report Period: October 1st, 2021 through January 31st, 2022**

UTILIZATION COMPARISONS FY 21/22									
MONTH	FY 20/21 Actual		FY 21/22 Budget		FY 21/22 Actual		Days Difference Favorable (Unfavorable)	Cost Difference Favorable (Unfavorable)	Cost YTD Favorable (Unfavorable)
	Days	Dollars	Days	Dollars	Days	Dollars			
OCTOBER	433	\$409,023	335	\$330,250	498	\$483,798	(163)	(\$153,548)	(\$153,548)
NOVEMBER	420	\$401,675	335	\$330,250	463	\$450,172	(128)	(\$119,922)	(\$119,922)
DECEMBER	461	\$440,721	335	\$330,250	465	\$452,170	(130)	(\$121,920)	(\$121,920)
JANUARY	499	\$478,423	335	\$330,250	461	\$447,673	(126)	(\$117,423)	(\$117,423)
FEBRUARY	459	\$439,718	335	\$330,250					
MARCH	370	\$354,552	335	\$330,250					
APRIL	410	\$392,870	335	\$330,250					
MAY	495	\$474,875	335	\$330,250					
JUNE	487	\$467,958	335	\$330,250					
JULY	473	\$453,758	335	\$330,250					
AUGUST	510	\$489,650	335	\$330,250					
SEPTEMBER	521	\$501,420	335	\$330,250					
TOTALS	5,538	\$5,304,644	4,015	\$3,963,004	1,887	\$1,833,813	(547)	(\$512,813)	
MONTHLY AVERAGES	462		335		472				
GROSS ANNUAL COST		\$5,304,644		3,963,004		\$1,833,813		(\$512,813)	

Favorable/(Unfavorable) by Funding Source:

Medicaid	(405,571)
General Fund	33,798
Healthy MI	(141,040)
Total	(512,813)

Integrated Services of Kalamazoo  
**COMMUNITY LIVING SUPPORTS (S.R. & SIP), PERSONAL CARE & CRISIS RESIDENTIAL**  
 ALL POPULATIONS

Report Period: October 1st, 2021 through January 31st, 2022

**YOUTH POPULATION (SED/DD)**

Month	ACTUAL YEAR TO DATE				Favorable (Unfavorable) Budget
	Avg. Daily Rate	No. Served	Days of Service	ISK Cost	
Jan	\$1,292	1	122	\$157,624	(\$67,556)
Jan	\$0	0	0	\$0	\$20,383
Jan	NA	1	122	157,624	(\$47,172)
<b>TOTAL</b>					

**Personal Care (P.C.)**-hands on of daily personal activities such as laundry, feeding, bathing, etc.

**Community Living Supports (CLS)**-services to increase or maintain personal self -sufficiency with a goal of community inclusion, independence and productivity.

**Specialized Residential (S.R.)**-Licensed setting where Personal Care and Community Living Supports occur.

**Supported Independent Program (SIP)**-more independent setting where Personal Care and Community Living Supports occur.

**MI ADULT POPULATION**

Month	ACTUAL YEAR TO DATE				Favorable (Unfavorable) Budget
	Avg. Daily Rate	No. Served	Days of Service	ISK Cost	
Jan	\$203	151	17,656	\$3,591,082	\$121,032
Jan	\$500	29	434	\$217,000	\$48,538
Jan	NA	57		\$162,376	(\$63,707)
<b>TOTAL</b>		237	18,090	\$3,970,458	\$105,863

**IDD ADULT POPULATION**

Month	ACTUAL YEAR TO DATE				Favorable (Unfavorable) Budget
	Avg. Daily Rate	No. Served	Days of Service	ISK Cost	
Jan	\$235	201	24,845	\$5,847,405	\$167,312
Jan	\$0	0	0	\$0	\$3,674
Jan	NA	182	0	\$3,557,536	(\$947,432)
<b>TOTAL</b>		383	24,845	\$9,404,941	(\$776,446)

**TOTAL ALL POPULATIONS**

Month	ACTUAL YEAR TO DATE				Favorable (Unfavorable) Budget
	Avg. Daily Rate	No. Served	Days of Service	ISK Cost	
Jan	\$219	353	42,623	\$9,596,111	\$220,789
Jan	\$500	29	434	\$217,000	\$72,595
Jan	NA	239		\$3,719,912	(\$1,011,139)
<b>TOTAL</b>		621	43,057	\$13,533,023	(\$717,755)

	Variance By Funding Source				Total		
	Medicaid	HMI	GF	Other			
\$	(29,470)	\$	58,598	\$	191,660	\$	220,789
\$	99,903	\$	(63,028)	\$	35,721	\$	72,595
\$	(1,011,247)	\$	257	\$	6,157	\$	(6,306)
\$	(940,814)	\$	(4,173)	\$	233,538	\$	(6,306)
\$		\$		\$		\$	(717,755)