

# KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

## ADMINISTRATIVE POLICY 41.01

<b>Subject:</b> Emergency Mental Health Services	<b>Section:</b> Emergency Mental Health	
<b>Applies To:</b> <input checked="" type="checkbox"/> KCMHSAS Staff <input checked="" type="checkbox"/> KCMHSAS Contract Providers		<b>Page:</b> 1 of 2
<b>Approved:</b>  <div style="text-align: center;">-----            (Jeff Patton, Chief Executive Officer)</div>		
<b>Revised:</b> 09/22/2017	<b>Supersedes:</b> 01/29/2016	<b>First Effective:</b> N/A

### PURPOSE

To ensure the availability of a qualified, clinically competent, licensed clinician 24 hours per day, 365 days per year to provide emergency assessment, treatment recommendations and crisis services to persons with Kalamazoo County.

### POLICY

Crisis intervention/therapy, emergency assessment, evaluation consultation, referral, and follow-up shall be available for individuals within Kalamazoo County who have urgent or emergent needs as a result of a mental illness, substance use disorder or intellectual developmental disability. Intervention may be completed by phone or through face-to-face intervention in the office or in the community (i.e., local emergency department, jail),

### STANDARDS

- I. Response to requests for services shall be expedient to individuals, families or associated others who are in a crisis episode and in accordance with Mental Health Code and MDHHS requirements.
  - A. Request for assessment for an individual who is intoxicated shall occur after the individual's clinical and behavioral presentation has been determined by KCMHSAS to be appropriate for, and able to reasonably participate in, a clinical interview/evaluation. Regardless of blood alcohol level (or degree of incapacitation due to drug use), Emergency Mental Health staff shall ensure safety of the individual and begin the process of screening. Determinations

regarding psychiatric placement (either for inpatient or crisis residential placement) shall occur once the individual is able to be safely evaluated and at a minimum the blood alcohol level for this individual shall be below .10. In certain circumstances, staff may use clinical judgment prior to BAL being below .10

- B. Prioritization and triaging will occur when more than one service demand occurs.
- II.** Services provided/recommended are expected to correspond to clinical needs and medical necessity utilizing the least restrictive intervention to assure individual and public safety.
- III.** A Mental Health Professional (MHP) shall be scheduled to be on-call each day of the year.
- IV.** Timely and thorough documentation of all service activities shall occur according to the policy/procedure.